



Code of conduct – Parents

In line with our Rocket Values, we expect everybody at our Pre-Preps -staff, parents, children and anyone connected to the Pre-Prep to be kind to each other. We ask that everyone is considerate, respectful, courteous, honest, responsible, helpful, co-operative and friendly. It is hard enough to be a parent so let's help each other!

Bullying, harassment, victimisation and discrimination will not be tolerated at our Pre-Preps. We ask families to address our staff in a respectful manner as we believe that all adults should be role-models for children. To build a child's character we, adults, need to model and adhere to our own core values.

At our Rocket Pre-Preps we value our 'open door' policy, therefore if parents have any questions or concerns we would ask them to speak directly to us first. All our staff are friendly and helpful, and they are available to listen to and answer any queries that you may have and will always put children first. We aim to do this in a polite and professional manner. Any complaints and disagreements can be discussed privately with the class teacher, followed by the Office and the Head if necessary. More information can be found in our Terms and Conditions and Complaints Policy on the Parents' Portal. When parents join our Pre-Preps, they are agreeing to our code of conduct.

We want everyone to feel part of a family, the Rocket community – Be Kind.