

USER GUIDE

Welcome! Let's show you how to watch and download footage.

Contents:

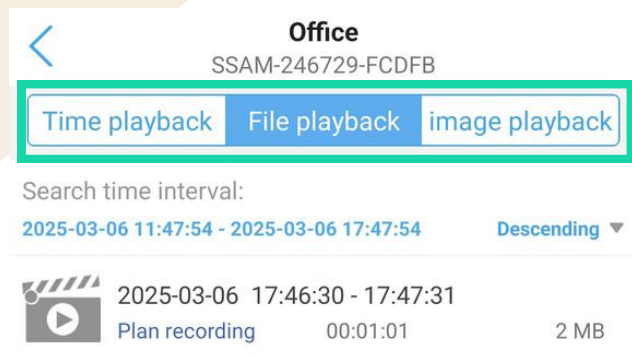
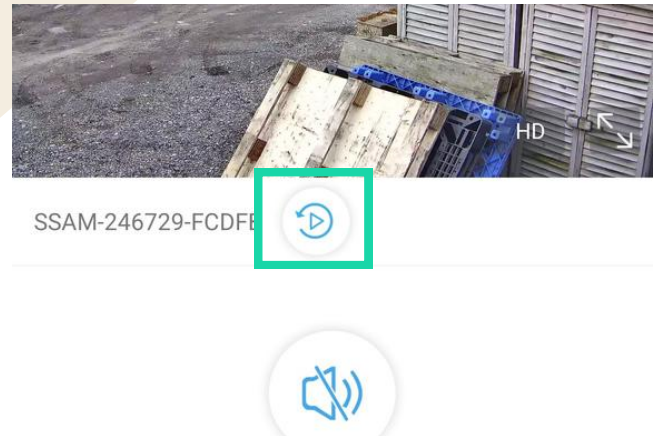
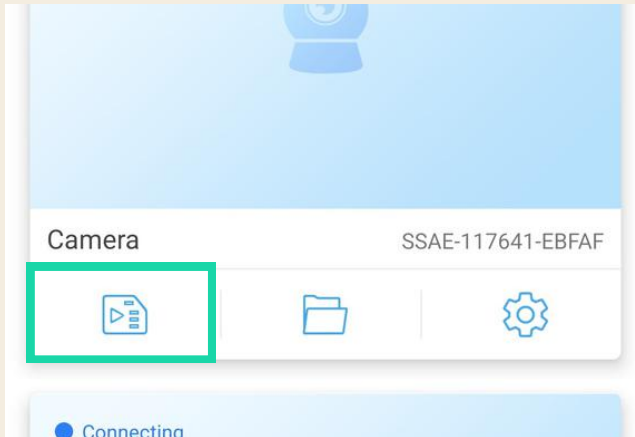
2-6 How to watch recorded footage

7-8 Download recorded footage

WATCHING RECORDED FOOTAGE

How to watch recorded footage.

A. Click the SD card icon on the app home screen or the play icon under your camera



B. Toggle between:

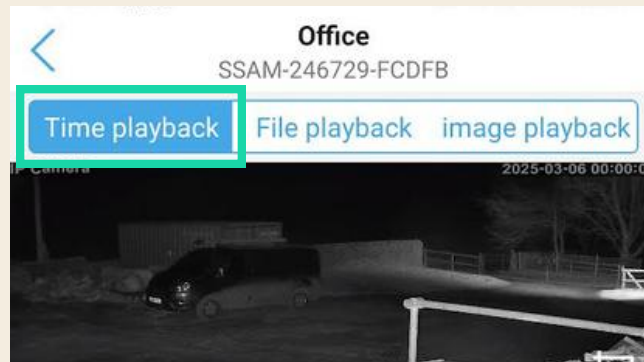
- time playback (calendar view)
- file playback (list view)
- image playback (alarm images).



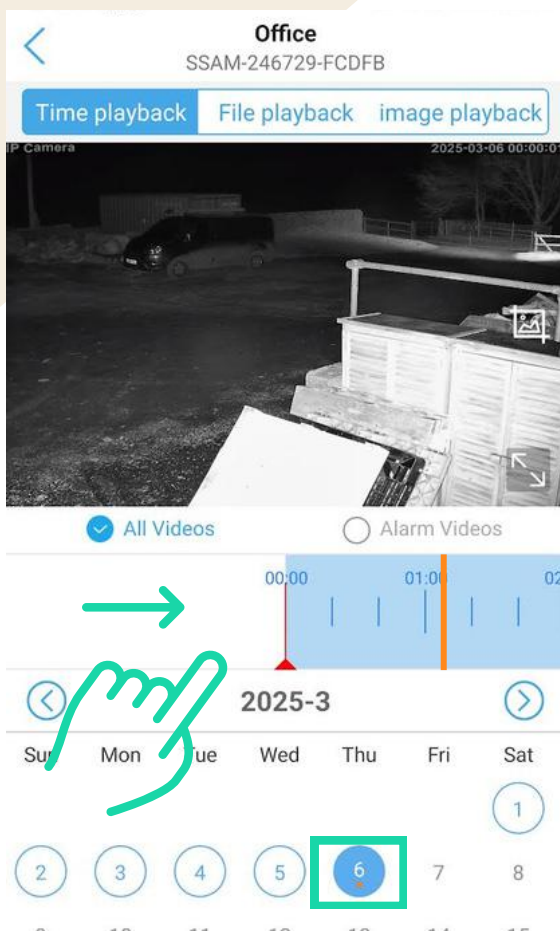
Ensure the time zone is set to Europe/Dublin in Time Settings otherwise you will not see recordings correctly. Make sure this setting is applied otherwise it will revert back.

WATCHING RECORDED FOOTAGE

Time playback



This is the easiest way to look through historic footage.



You can use the calendar to select the day and swipe across the timeline to get to a particular time.

Tip: You can pinch the screen to zoom in and out of the timeline.

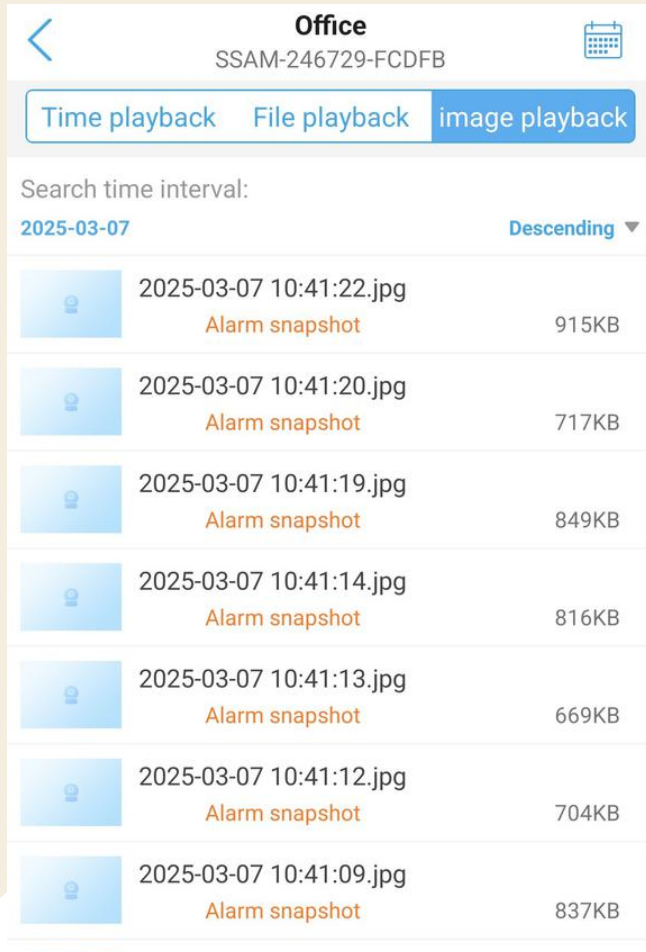
Orange lines highlight footage where the alarm was triggered.



Not seeing any alarm triggers or seeing too many?
Check out this dedicated alarm & notifications guide.
www.ruralview.uk/alarm-notifications

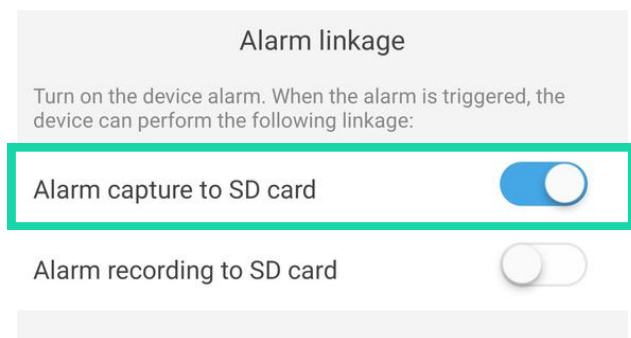
WATCHING RECORDED FOOTAGE

Image playback



Select the image playback tap to get a list of images that the camera has captured.

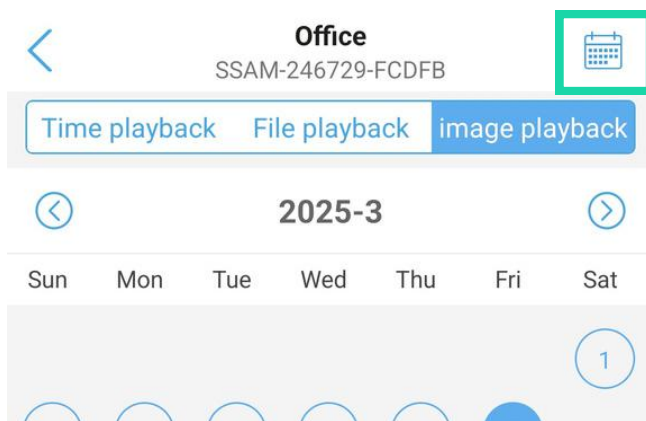
Note: images are only saved if you have 'Alarm capture to SD card' turned on in the Alarm management and notifications menu.



Not seeing any images?

Check out this dedicated alarm & notifications guide.

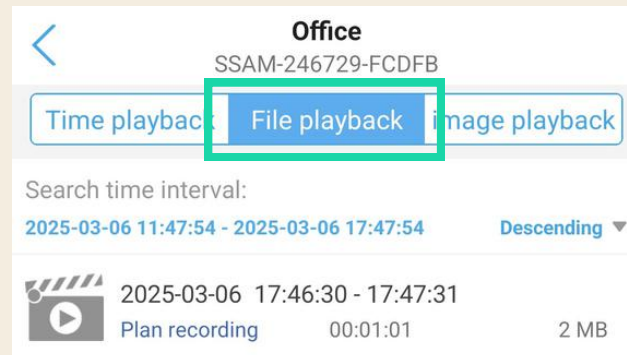
www.ruralview.uk/alarm-notifications



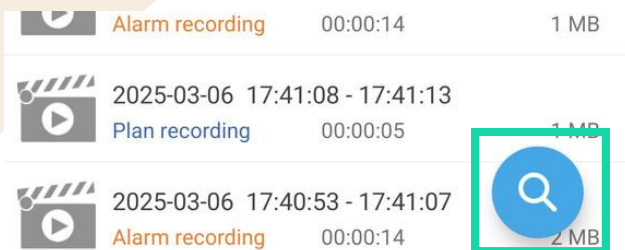
You can select a date to turn by clicking on the calendar icon to see historic images.

WATCHING RECORDED FOOTAGE

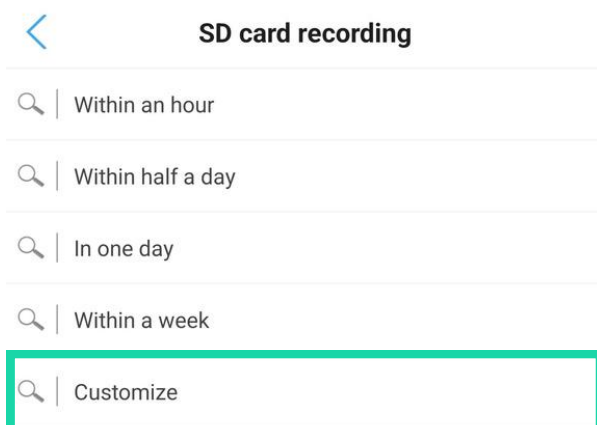
File playback



In this option, there is a list of files that the camera has recorded. You can use this view to download files to your phone. By default it only shows the last 6 hours.



You can use the search icon in the bottom right corner of the screen to search files that we recorded during a specific period of time.



You can select a preset time scale or enter a custom date and time range.

WATCHING RECORDED FOOTAGE

File playback

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Search video

Done

From

2023	01	04	16	08
2024	02	05	17	09
2025	Y 03	M 06	D 18	H 10 M
2026	04	07	19	11
2027	05	08	20	12

To

2023	01	04	16	08
2024	02	05	17	09
2025	Y 03	M 06	D 18	H 10 M
2026	04	07	19	11
2027	05	08	20	12

Select the date and time of the files that you would like to view and then click done.

<

Office

SSAM-246729-FCDFB

Time playback

File playback

image playback

Search time interval:

2025-03-06 12:24:06 - 2025-03-06 18:24:06

Descending ▾

	2025-03-06 18:23:20 - 18:23:34	Alarm recording	00:00:14	1 MB
	2025-03-06 18:23:14 - 18:23:20	Plan recording	00:00:06	1 MB
	2025-03-06 18:22:59 - 18:23:13	Alarm recording	00:00:14	1 MB
	2025-03-06 18:22:13 - 18:22:59	Plan recording	00:00:46	2 MB

You will now see a list of files between your set period.

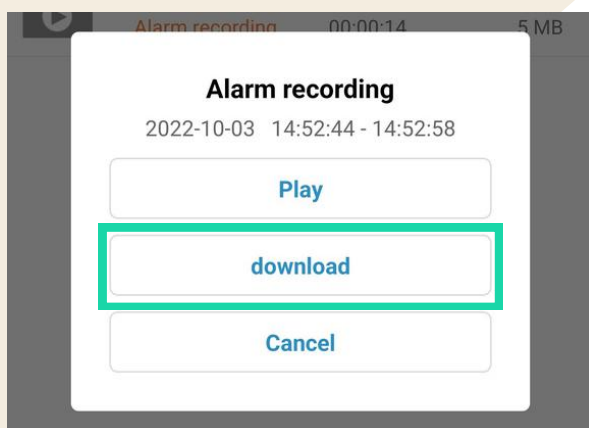
Alarm recordings show in orange and the plan recording (24/7 recording) show in blue.

Note: alarm recording length cannot be changed.

DOWNLOAD RECORDED FOOTAGE

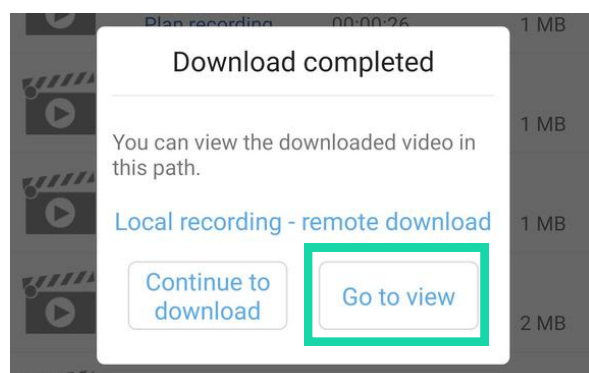
Our cameras have what we call a two-step download process. First, you download footage from the camera to the app. Then you download it from the app to your phone where you can view it in your phone's gallery.

A. First, search for footage as shown on page 5 & 6.



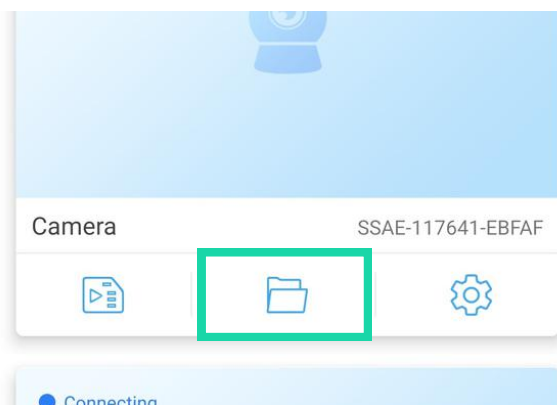
B. Click on your chosen clip in the list view.

C. Click download on the popup that appears.



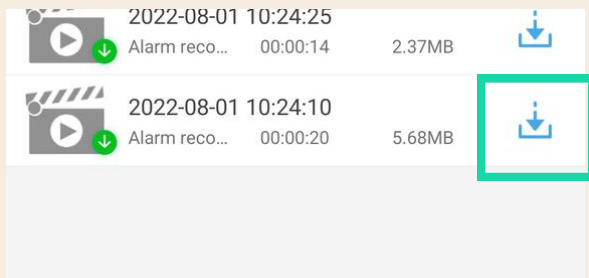
D. When the download has been completed, click 'Go to view'.

Or navigate to saved files in the app home screen by clicking on the folder icon.

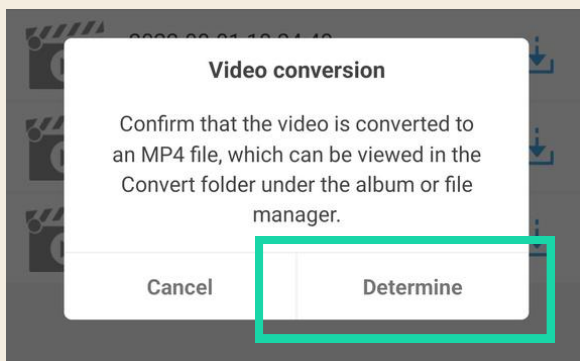


The files area will show all your previously downloaded files.

DOWNLOADING RECORDED FOOTAGE



E. Find your clip in the file view and press the download icon.



F. Click determine on the popup.

G. Once completed, you'll be able to find the file in your phones gallery.