

USER GUIDE

**Welcome! Let's set up your
RuralView 360 Zoom WiFi camera.**

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- 3** The beginning
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- 5-6** Assembling your camera
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- 8-20** Connecting to the app
- 21-25** Using the app & essential settings
- 26-30** Connect with network cable

WHAT'S IN THE BOX?

Check your box for:

1x 360 Zoom WiFi Camera

3x Antenna

Mounting arm

Screw Pack

12v power adapter



THE BEGINNING



1. Set your cameras up indoors

We highly recommend setting your camera up indoors first. If there is any troubleshooting/resetting that is required when configuring your camera, it's much easier to when the camera is in your hands at ground level - rather than hanging off a ladder!

2. Download the app

The app can be installed via the Google Play Store or the Apple App Store by searching CamHipro.

You can install the app on as many devices as you wish.



[CamHipro App Store](#)



[CamHipro Play Store](#)



INSERTING THE 4G SIM

Inserting your Micro SD card:

To record and save footage on this camera you must insert a Micro SD memory card.



A. Unscrew four screws and remove cover found on the back of camera to access SD card slot.



B. Insert Micro SD card as shown.

ASSEMBLING YOUR CAMERA

A. Thread cables through the mounting arm.



B. Tighten three screws on mounting arm.

ASSEMBLING YOUR CAMERA

C. Screw on tightly all three antenna.



WHAT ARE THOSE CABLES

Cabling:



- A.** 12v Power into camera. Plug your 12v power supply in here.
- B.** RG45 ethernet cable port. Plug your network cable in here if required. Only works on WiFi version.
- C.** Reset button. Press and hold to reset your camera. Ensure this covered to prevent water ingress.



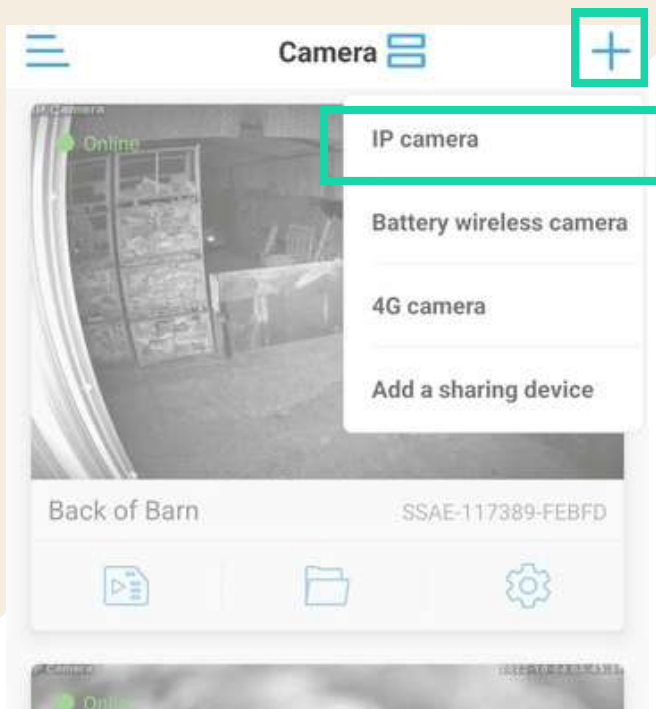
Keep all connections protected from weather. Water ingress can cause corrosion, damage and connection faults.

CONNECTING TO THE APP METHOD 1

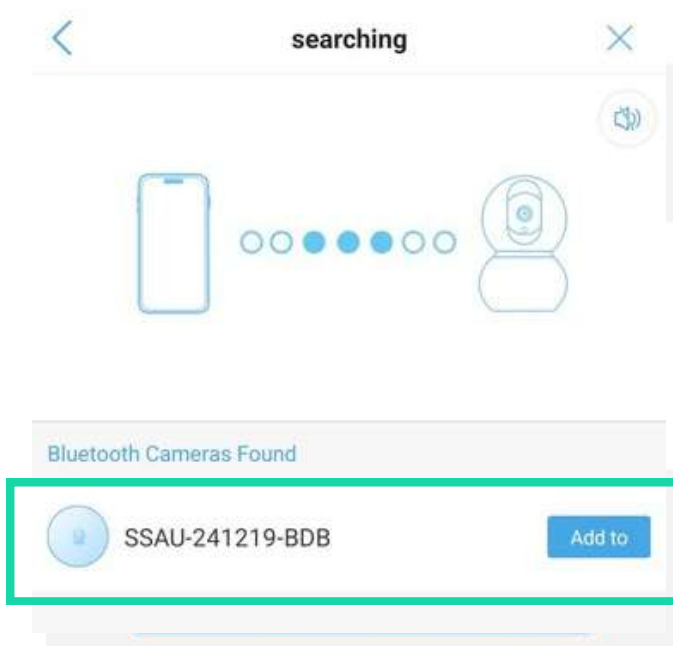
METHOD 1

Your phone should automatically find the camera using bluetooth, if you have an older version, you may want to follow the instructions in Method 2.

Open the CamhiPro app.



A. Click + top right of the apps home screen and select IP Camera.



B. The app should now automatically find your camera. Click 'Add to'.

Can't see this screen?
Follow instructions in
method 2.

CONNECTING TO THE APP METHOD 1

C. Search for your the WiFi network you are connecting the camera to.

Enter the password for the WiFi network and click 'Configure wireless and add' to connect the camera.

Wireless configuration

Current device UID: SSAU-241219-BDBFD

Please choose the WiFi network you use frequently, configure it to the device, so that you can use the camera better every day.

WiFi name: ruralview

WiFi password:

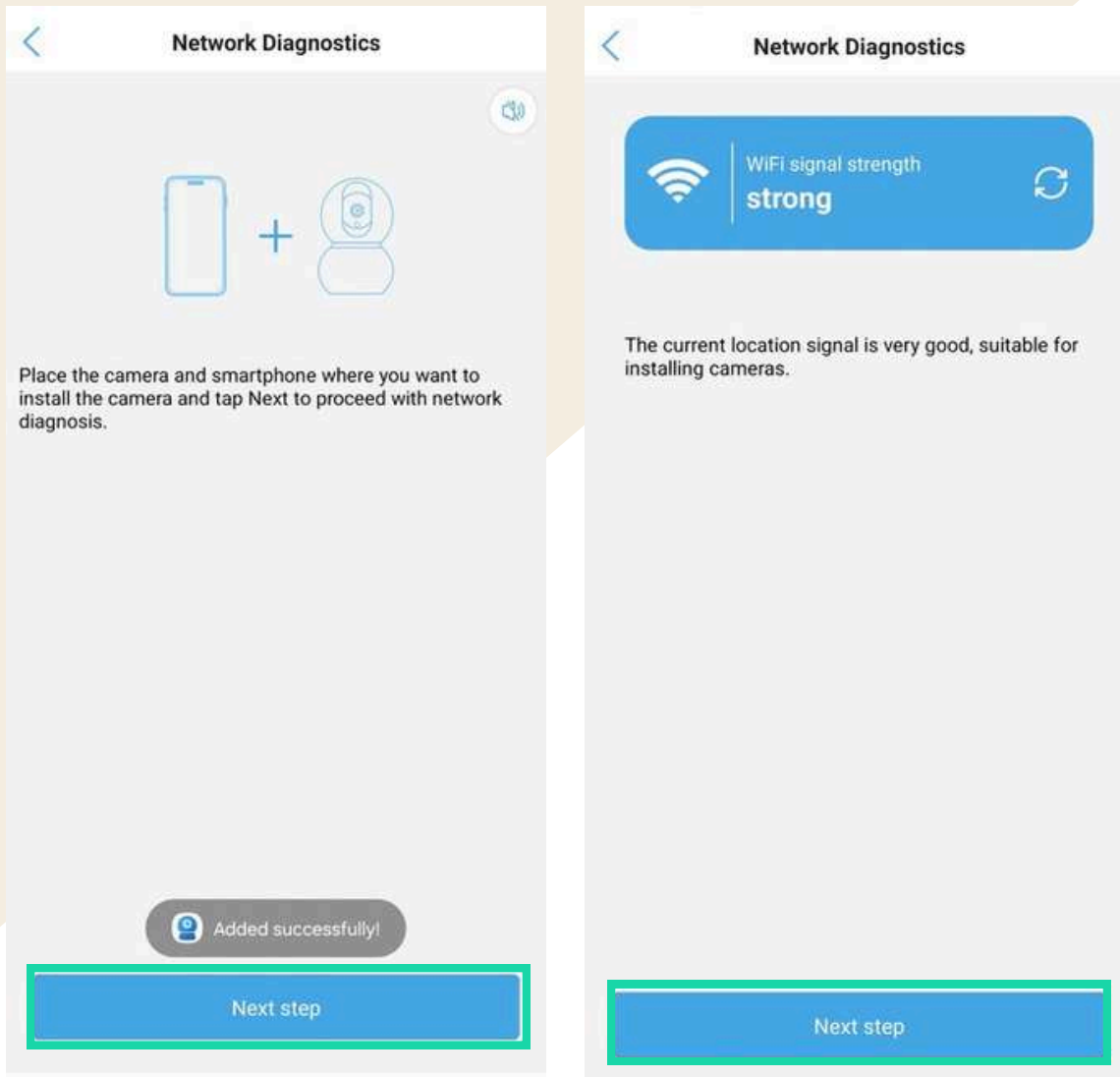
[What are the requirements for wireless devices?](#)

Configure wireless and add

If this step fails try the following:

- Power camera off and on, power WiFi router off and on and try again.
- Double check the WiFi password you are entering is correct.

CONNECTING TO THE APP METHOD 1



F. Follow the setup wizard through and select 'Next step'.

CONNECTING TO THE APP METHOD 1

< **Name setting**

The device has been added successfully! Give it a name.

name: Camera

quick selection:

Living room Bedroom Doorway Baby room

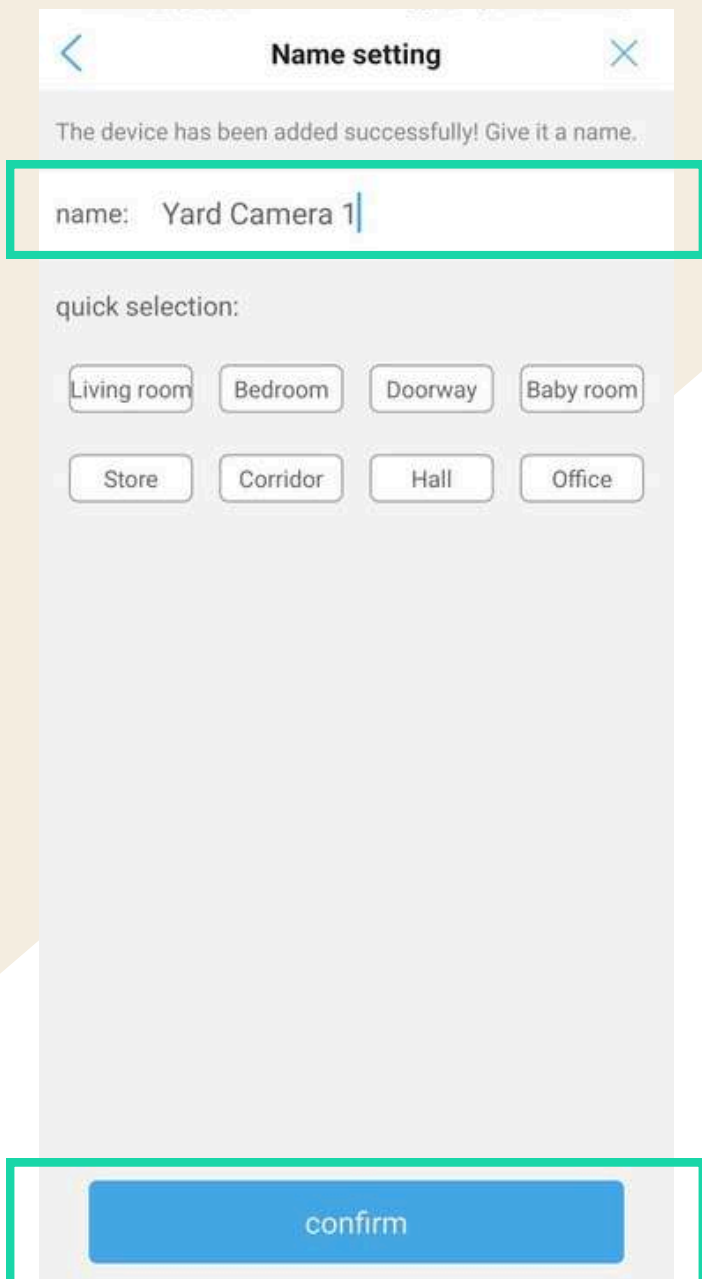
Store Corridor Hall Office

confirm

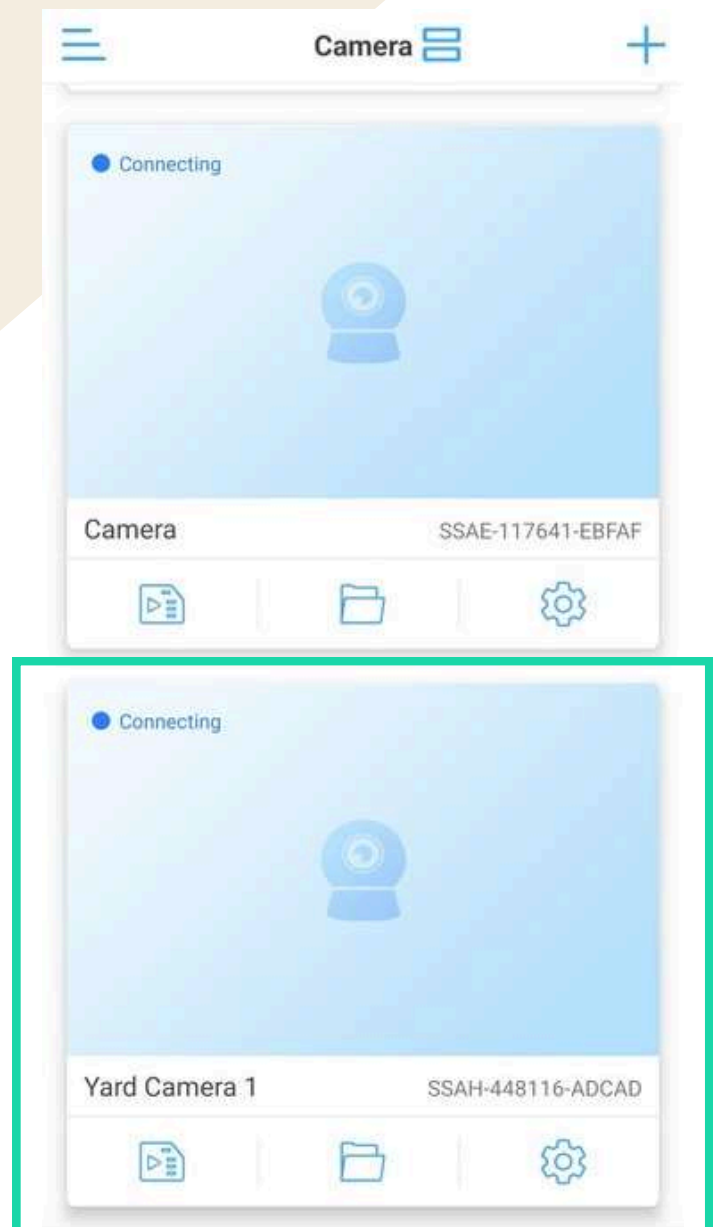
F. Name your camera according and select confirm.

(Don't worry, you can change this after)

CONNECTING TO THE APP METHOD 1



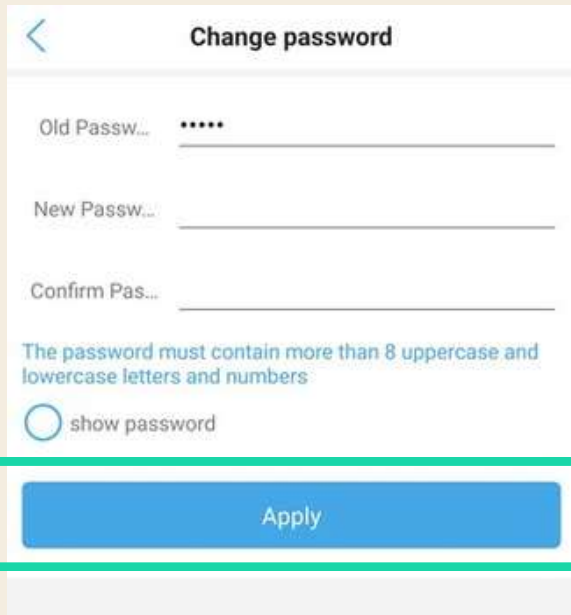
G. You will then need to name your camera.



E. You should now see your camera on the home screen.
Wait for the camera to come **online**.

The camera may take 15-30 seconds to show as online.

CONNECTING TO THE APP METHOD 1




We recommend you note your password using the supplied card, as you will need this in the future.

F. When you click on your camera, you will be prompted to enter a password.

Ensure you remember this as you will need it to add the camera to other devices.

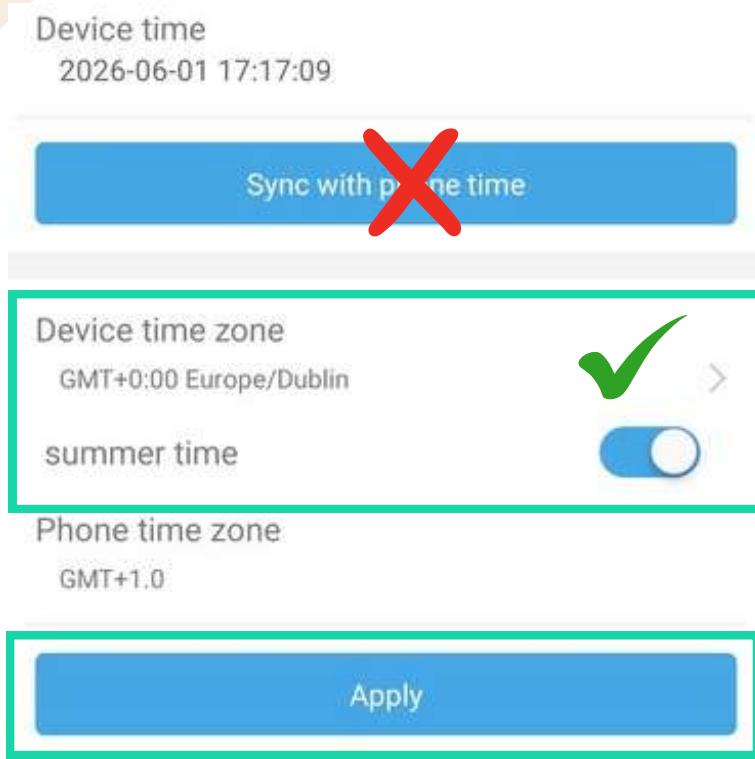
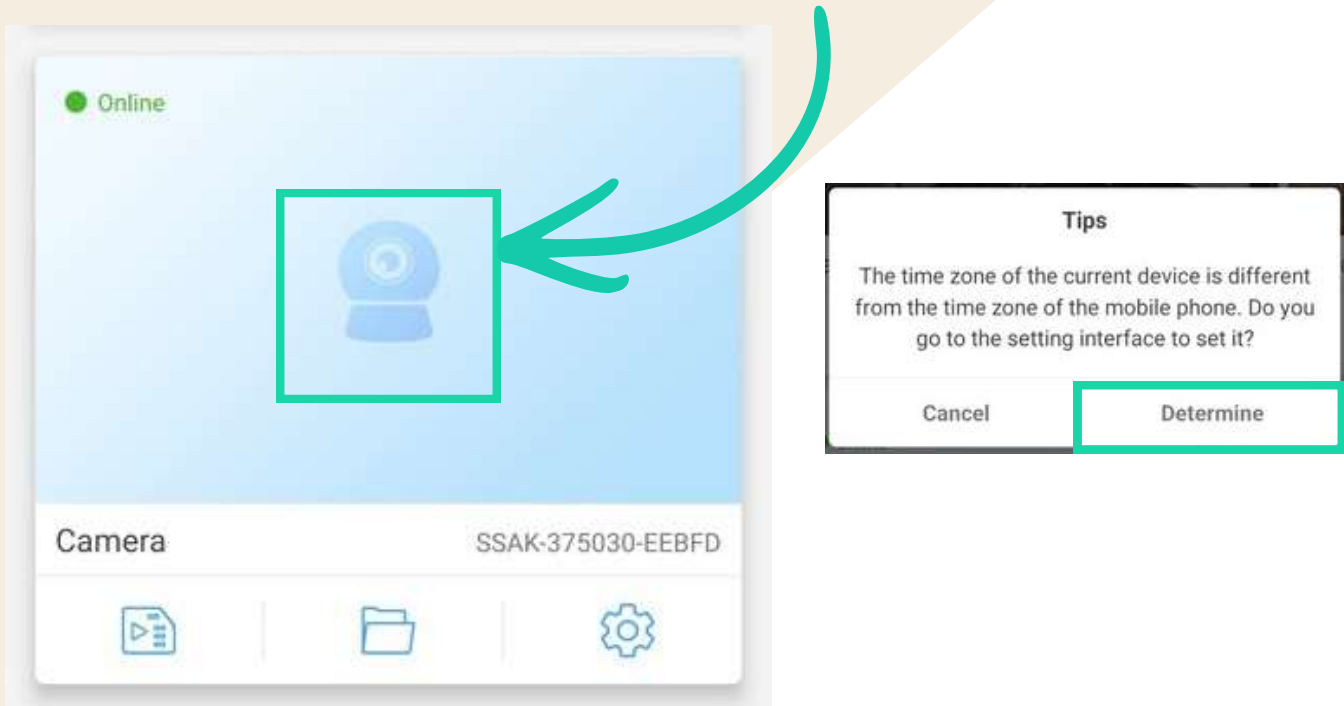
The username will always stay as admin and cannot be changed.

Enter your new password and click 'Apply'.

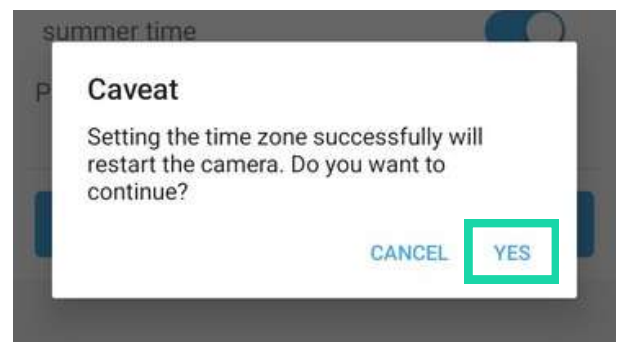
Your camera should now be added to your app.

CONNECTING TO THE APP METHOD 1

G. After the password is set, and the camera is back online, click on it again and you'll be prompted to change the time.



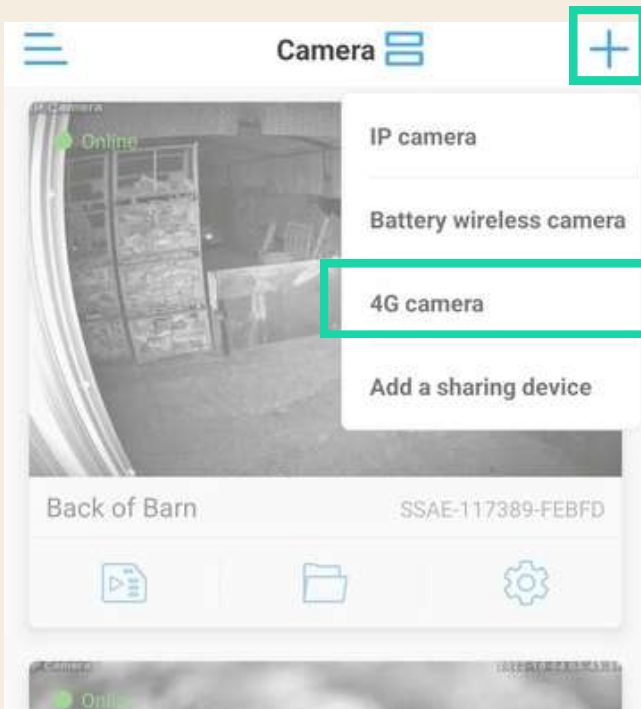
G. Do not sync with phone. Adjust the timezone to Europe/Dublin, select summer time or daylight if in BST. **Click Apply and restart the camera when prompted.**



CONNECTING TO THE APP METHOD 2

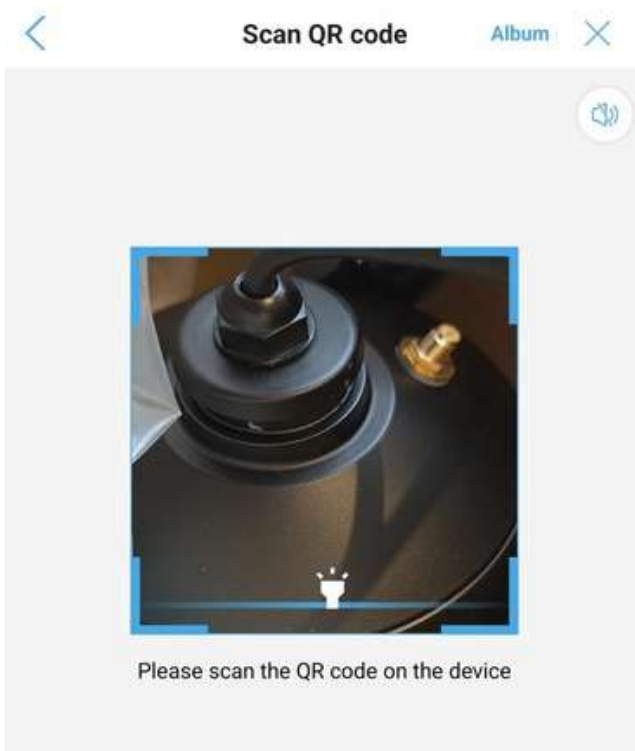
METHOD 2

Open the CamhiPro app.



A. Click + top right of the apps home screen and select **4G camera**.

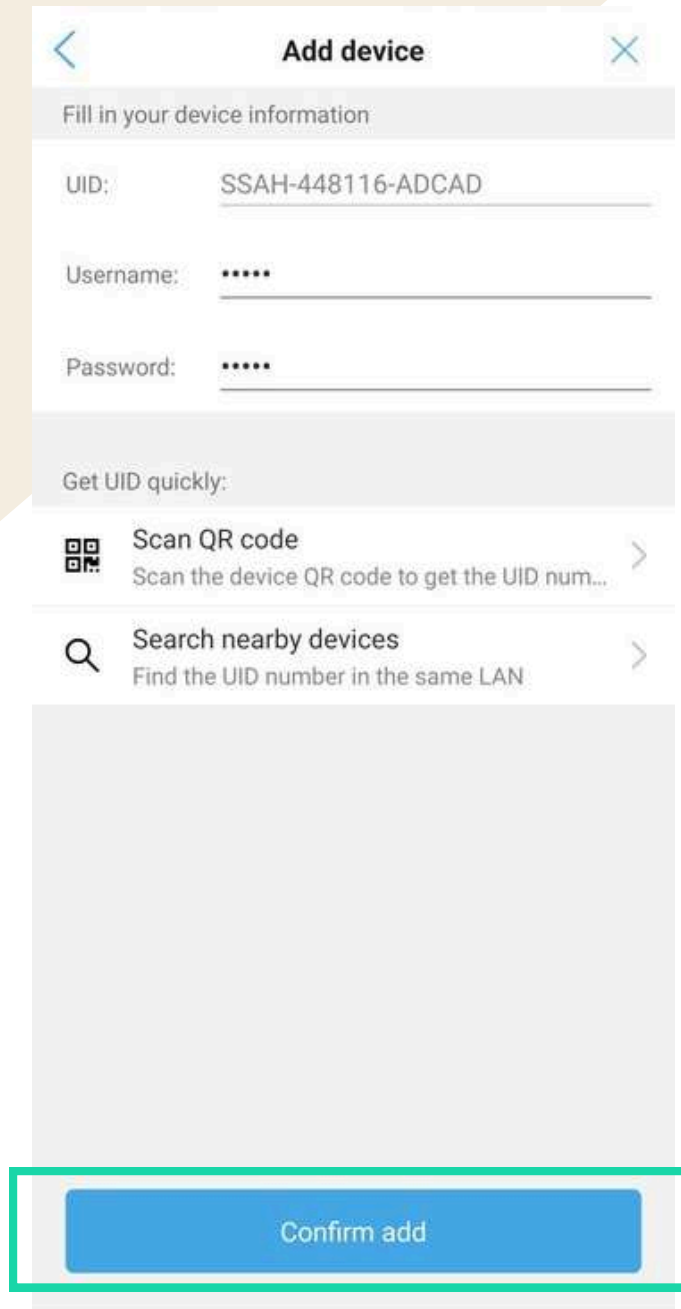
Although this is a WiFi camera, will use this option for this connection method.



B. Scan the cameras QR code.

CONNECTING TO THE APP METHOD 2

C. Add the camera to app, leaving the username and password as pre-filled in default.



The screenshot shows the 'Add device' screen in the Ruralview app. The screen has a title bar with a back arrow and a close button. Below the title bar is a section titled 'Fill in your device information'. This section contains three input fields: 'UID:' with the value 'SSAH-448116-ADCAD', 'Username:' with five dots, and 'Password:' with five dots. Below these fields is a section titled 'Get UID quickly:'. This section contains two options: 'Scan QR code' with a QR code icon and a right arrow, and 'Search nearby devices' with a magnifying glass icon and a right arrow. At the bottom of the screen is a blue button labeled 'Confirm add' which is highlighted with a red rectangle.

D. Once the QR code has been added click 'Confirm add'. The username and password will be filled in with the default.

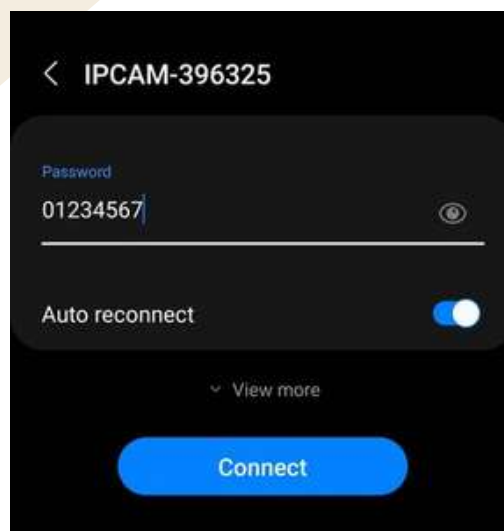
Username: admin

Password: admin

CONNECTING TO THE APP METHOD 2

E. Now you will need to connect your phone to your camera. You do this by connecting to the camera's WiFi Network. This allows you to access the camera in the CamHipro app and change the settings.

On your phone, navigate to your phone's WiFi settings and search available WiFi networks.



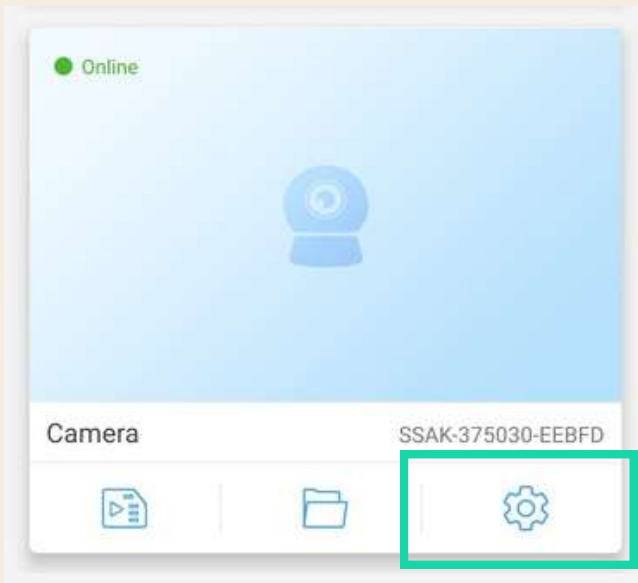
You'll see a WiFi network called IPCAM-XXXXXX. Connect using password: 01234567

Now head back to the CamHipro and wait for the camera to appear online.

Can't see the IPCAM-XXXXXX network? Press and hold the reset button as seen on page 8 and search again.

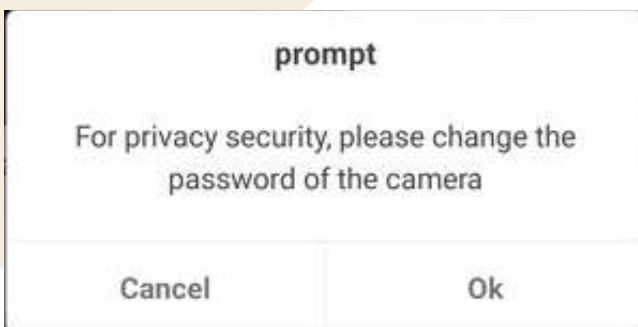
Note: you may get a pop-up saying that the network has no internet connection. Choose 'Connect anyway'. This is normal.

CONNECTING TO THE APP METHOD 2

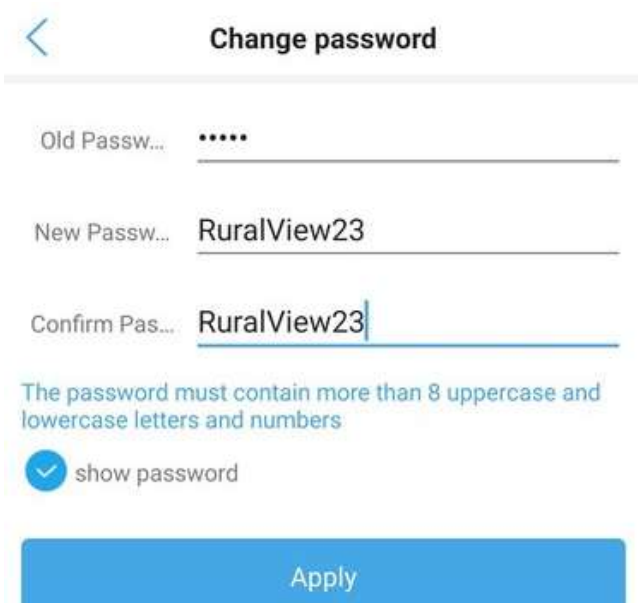


F. When your camera comes online click the setting button.

If your camera does not show up as online, try turning off your mobile data.

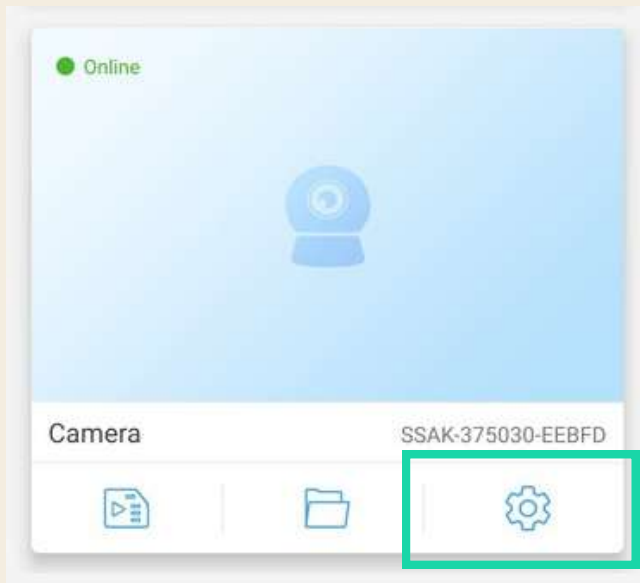


G. When prompted to change password, click 'OK'.

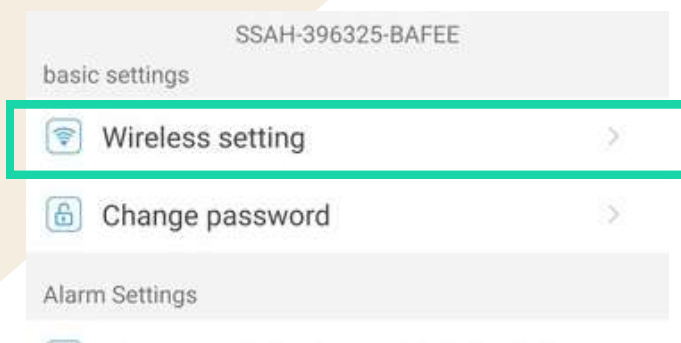


E. Ensure this is memorable as you will require it to add to other devices.

CONNECTING TO THE APP METHOD 2



H. Click back on the settings cog, you should now be access the settings.



I. Select 'Wireless setting'

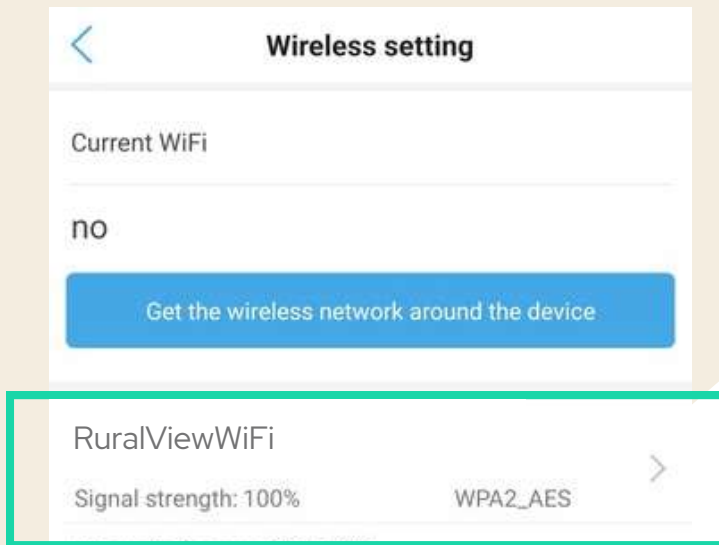


J. Now you need to search and connect your camera to your WiFi network.

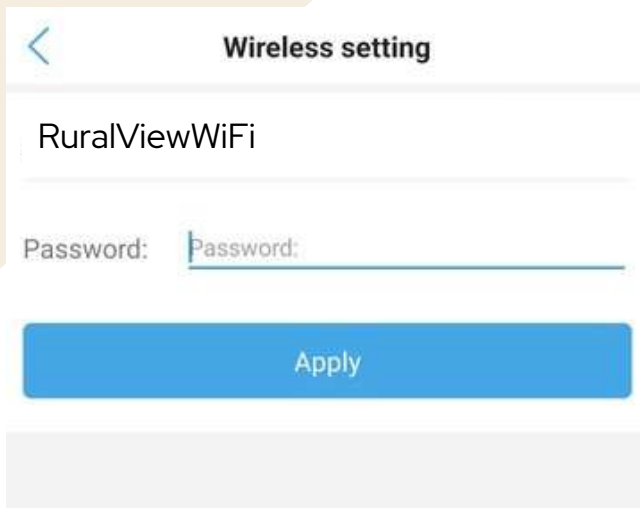
Click 'Get wireless network around the device'.

CONNECTING TO THE APP METHOD 2

K. Click on you WiFi network.



L. Enter the password you use to connect to your WiFi network. This can sometimes be found on your router box. Then click 'Apply'



Your camera will make a chime when you have successfully connected it. If you do not here a chime, it means you may have entered your WiFi password wrong. Please try the above steps again.

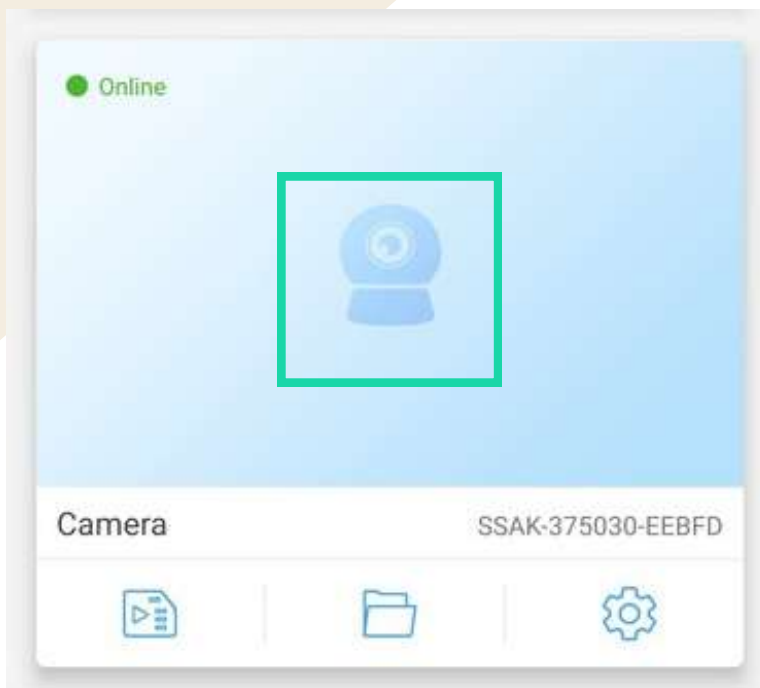
When successfully connected, you camera will show as online in the app.

THE BASICS

First time viewing your camera.

Once the app is successfully connected to WiFi, you may see the default image, or a snap shot of what the camera last saw.

To get a live view, you will need to click on the image.

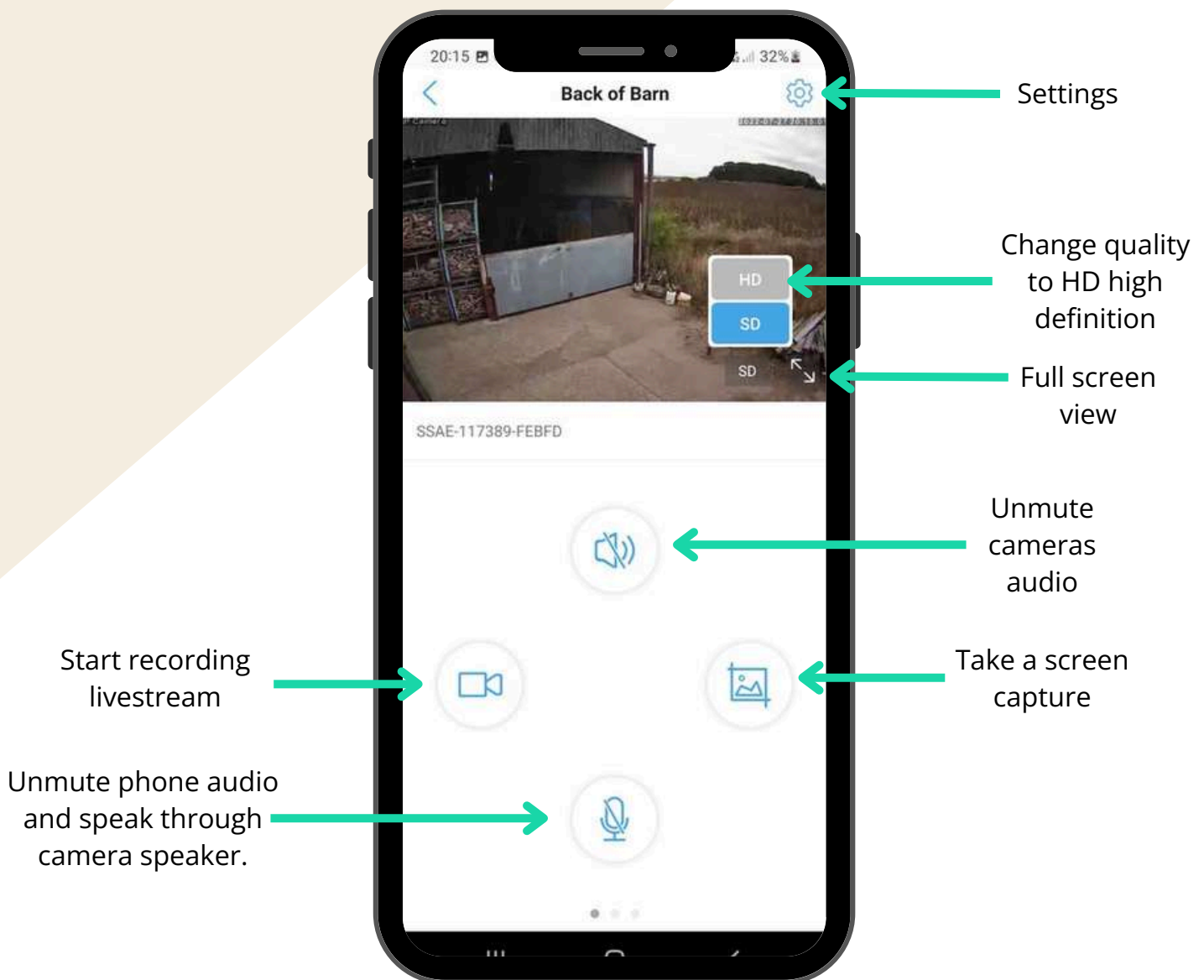


The camera will never show a live view on the home screen. You need to click on the camera to live stream.

THE BASICS

Viewing the camera and using the pan, tilt, zoom.

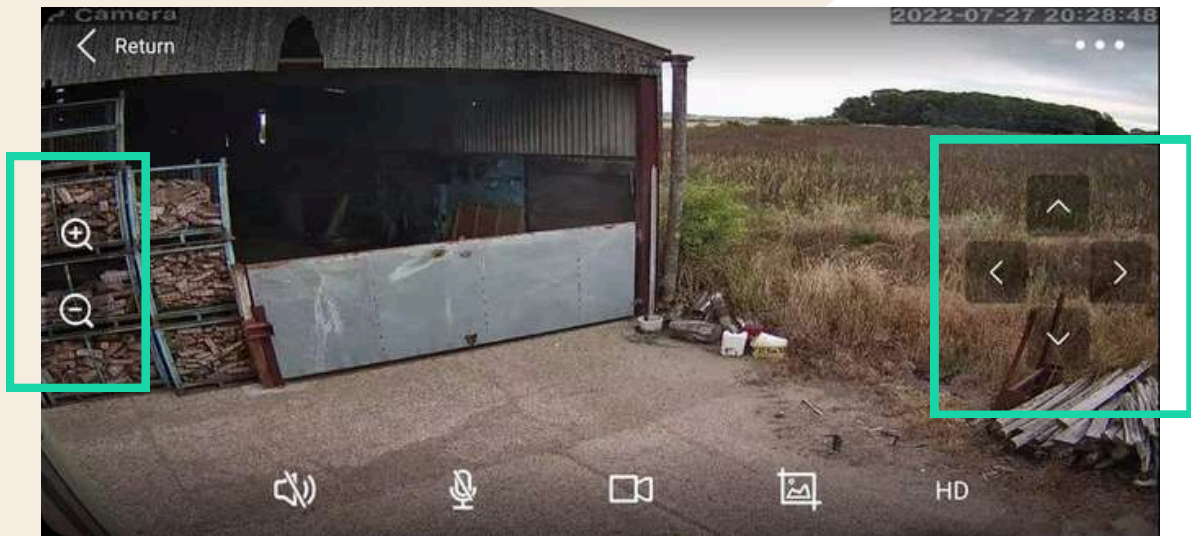
On the app homepage, click on your camera. You are now viewing a live stream of your camera.



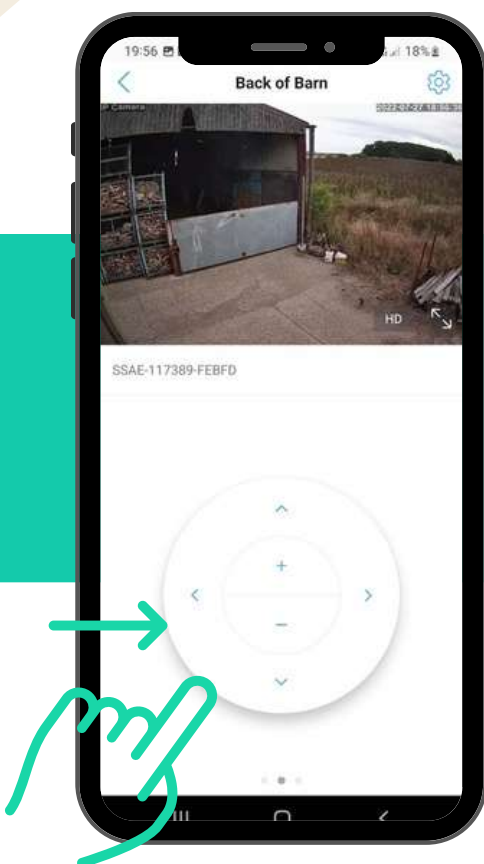
Ensure that the quality is set to HD for the best viewing experience.

THE BASICS

To pan or tilt the camera you can slide your finger on the screen in the direction you wish to move the camera.



Or you can use the direction buttons on the full screen mode. You can also find the zoom buttons here.



You can also swipe through the controls at the bottom of the screen to find control buttons while in portrait mode.

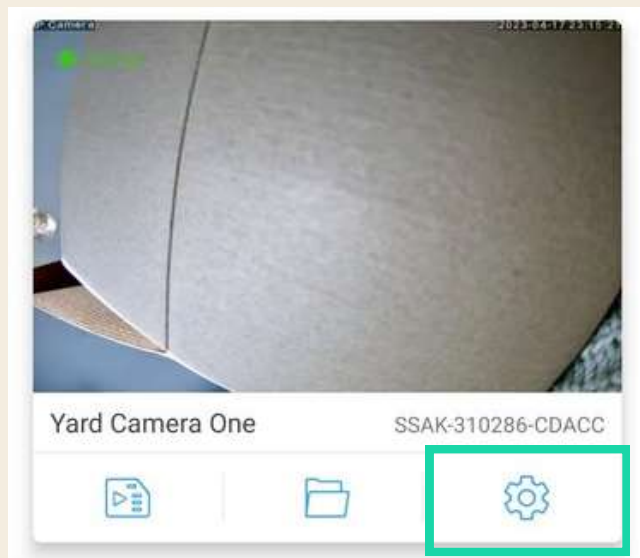
ESSENTIAL APP SETTINGS



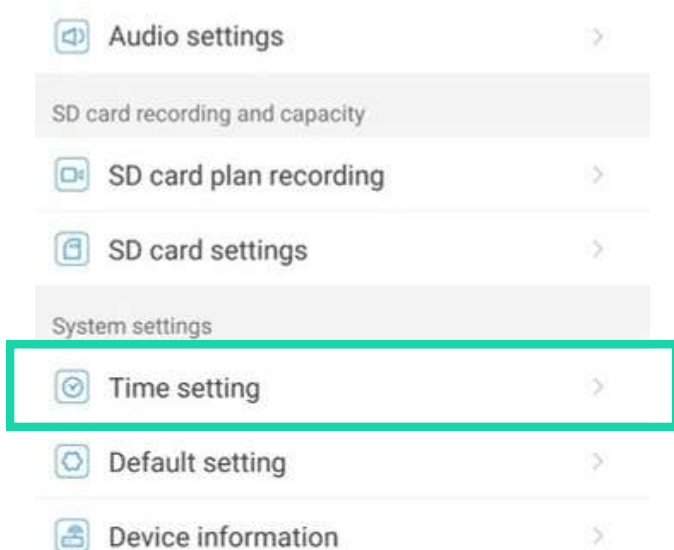
Important Setting

Setting the correct time.

If you do not change the time zone on your camera, it will cause issues with recordings. If the time zone is not set, the camera will not record correctly.

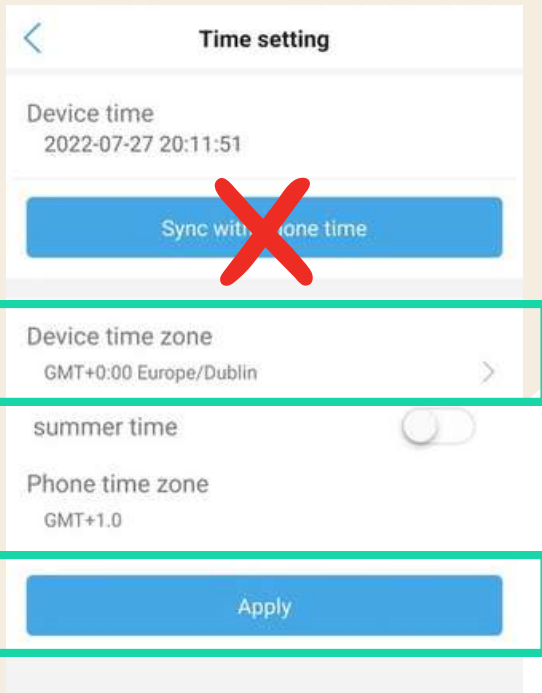


A. Navigate to you cameras settings by clicking the settings cog.



B. Scroll down and select 'Time Setting'.

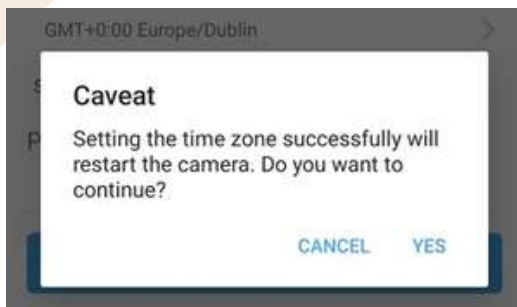
ESSENTIAL APP SETTINGS



**DO NOT SYNC
WITH PHONE**

C. Select your local time zone. Toggle between summer time if required.

D. Click Apply or Saving time zone to the device button.



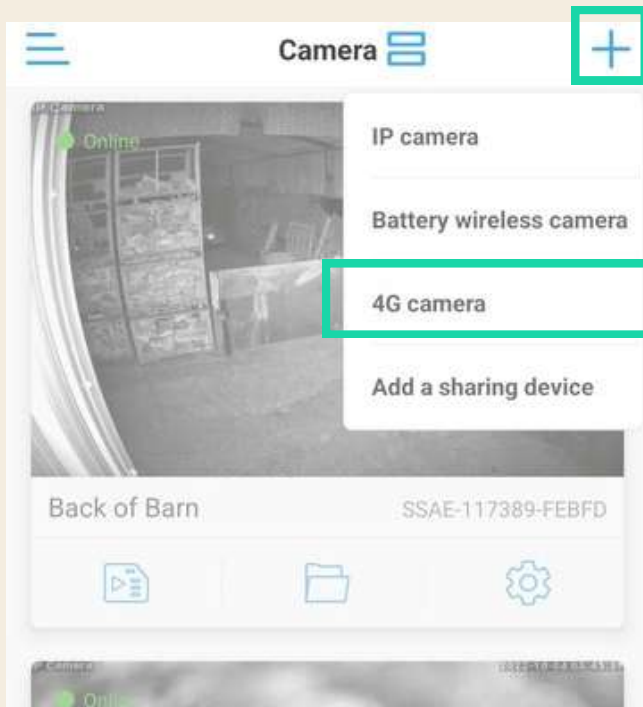
E. Click yes to restart the device and apply the setting.



If you do not apply & restart your camera, the setting will not save.

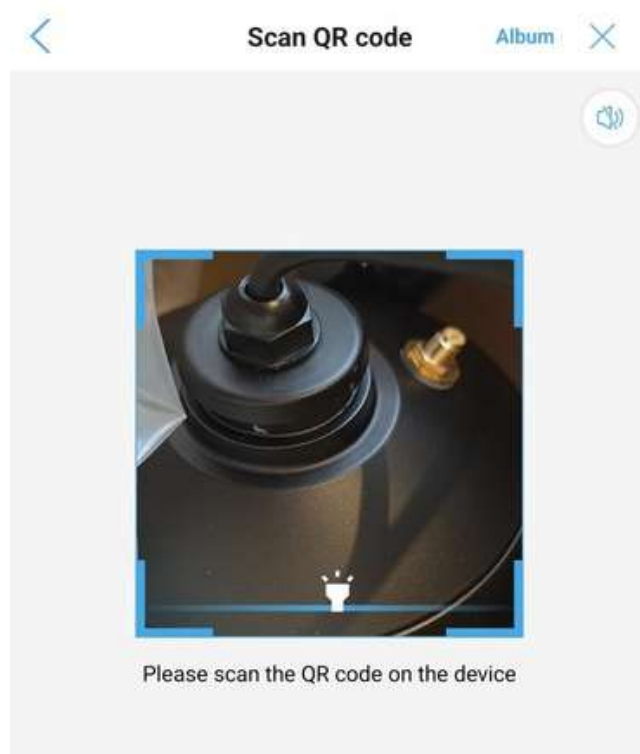
NETWORK CABLE CONNECTION

When connecting using network cable, the camera is automatically assigned network settings, so all you need to do is scan it into app.



A. Click + top right of the apps home screen and select **4G camera**.

Although this is a WiFi camera, will use this option for this connection method.



B. Scan the cameras QR code.

NETWORK CABLE CONNECTION

C. Add the camera to app, leaving the username and password as pre-filled in default.

< Add device X

Fill in your device information

UID: SSAH-448116-ADCAD

Username: *****

Password: *****

Get UID quickly:

QR Scan QR code >
Scan the device QR code to get the UID num...

Search nearby devices >
Find the UID number in the same LAN

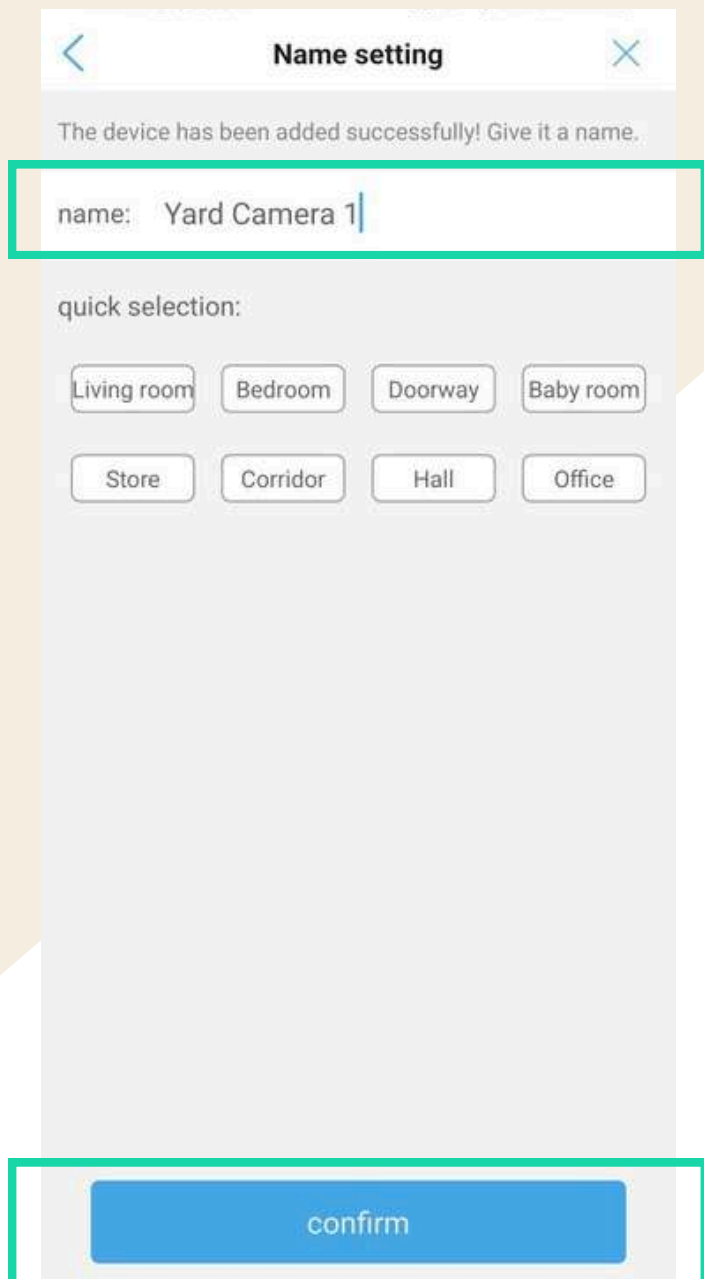
Confirm add

D. Once the QR code has been added click 'Confirm add'. The username and password will be filled in with the default.

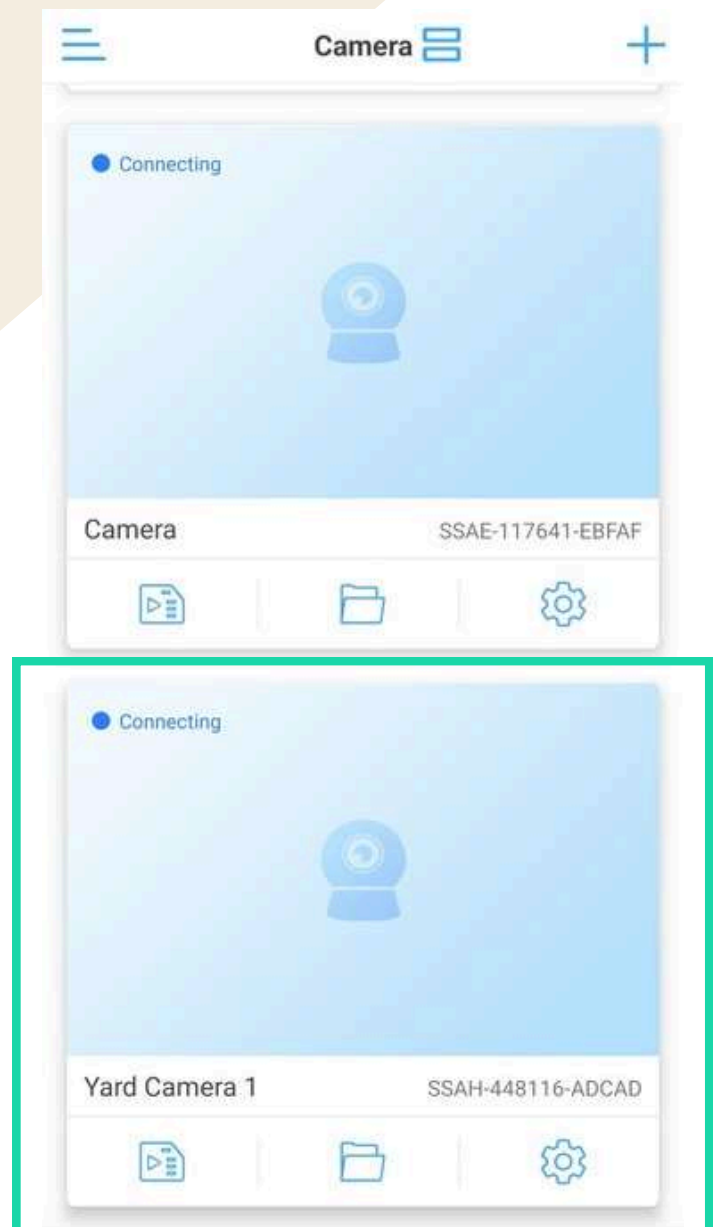
Username: admin

Password: admin

NETWORK CABLE CONNECTION



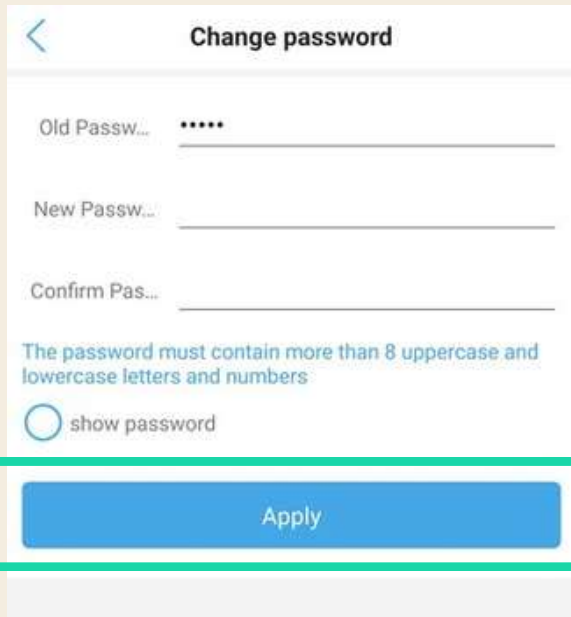
G. You will then need to name your camera.



E. You should now see your camera on the home screen.
Wait for the camera to come **online**.

The camera may take 15-30 seconds to show as online.

NETWORK CABLE CONNECTION




We recommend you note your password using the supplied card, as you will need this in the future.

F. When you click on your camera, you will be prompted to enter a password.

Ensure you remember this as you will need it to add the camera to other devices.

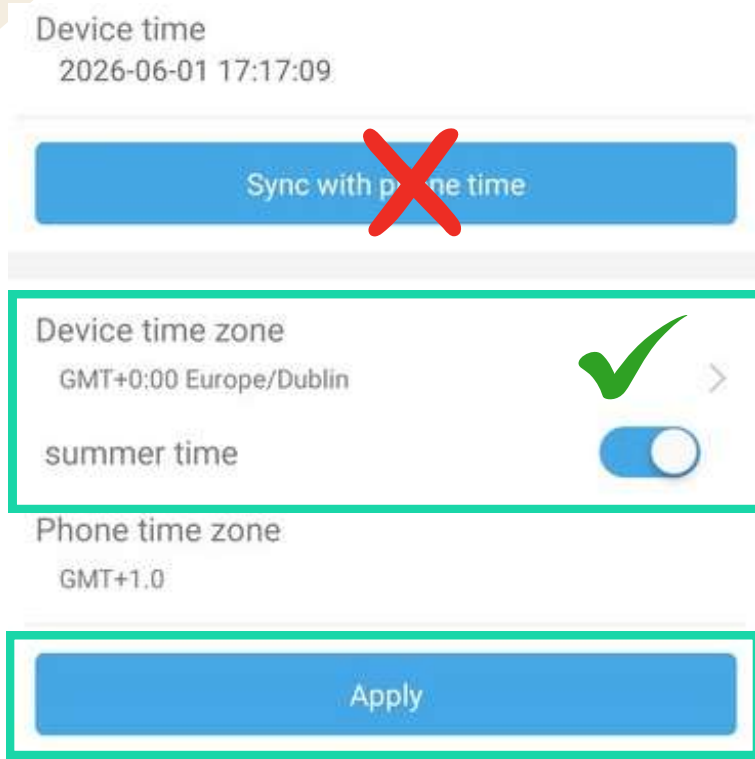
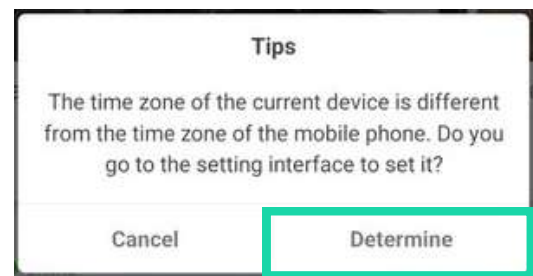
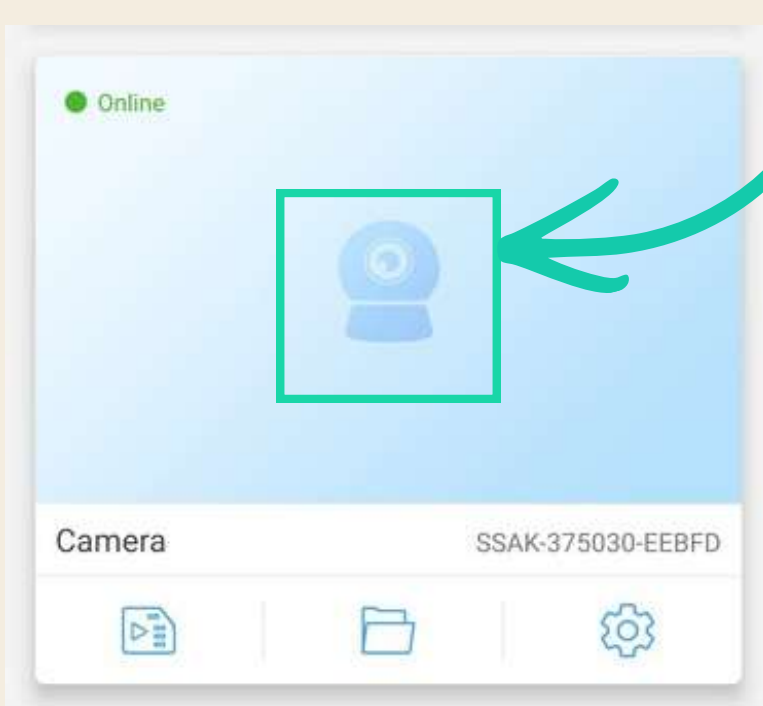
The username will always stay as admin and cannot be changed.

Enter your new password and click 'Apply'.

Your camera should now be added to your app.

NETWORK CABLE CONNECTION

G. After the password is set, and the camera is back online, click on it again and you'll be prompted to change the time.



G. Do not sync with phone. Adjust the timezone to Europe/Dublin, select summer time or daylight if in BST. **Click Apply and restart the camera when prompted.**

