

# USER GUIDE

**Welcome! Let's set up your  
RuralView 360 Mini 4G camera.**

## Contents:

- 2** What's in the box?
- 3-4** The beginning
- 5** Switching to 4G mode
- 6** Inserting 4G sim card
- 7** Inserting Micro SD card
- 8** What are those cables?
- 9-12** Connecting to the app
- 13-17** Using the app & essential settings

# What's in the box?

## Check your box for:

1x 360 Mini Camera

Screw Pack

12v power adapter

4G Multi-SIM



# THE BEGINNING



## 1. Set your cameras up indoors

We highly recommend setting your camera up indoors first.

If there is any troubleshooting/resetting that is required when configuring your camera, it's much easier to when the camera is in your hands at ground level - rather than hanging off a ladder!

## 2. Download the app

The app can be installed via the Google Play Store or the Apple App Store by searching CamHipro.

You can install the app on as many devices as you wish.



[CamHipro App Store](#)



[CamHipro Play Store](#)



# THE BEGINNING



## 3. Activate your 4G SIM card

Our Multi-SIM card card will automatically connect you to the best 4G network in your area. This can save with a lot of hassle find the best provider in your area, and also if a mast goes down.

You can activate your Multi-SIM here:  
[www.ruralview.uk/activate](http://www.ruralview.uk/activate)

The SIM can take two hours to activate.

Our cameras are unlocked, and you can use any UK sim card in them. If you're using a different SIM card, please follow the instructions specific to your provider and contact them directly if you require any support with this.

You will require the smallest SIM cut-out for our cameras. This is a nano SIM.



# SWITCHING TO 4G MODE

## Accessing the 4G mode switch:

To use a 4G sim card in this camera, you must switch to 4G mode. You will need to make this change when the camera is switched off.



**A.** Unscrew cover found on the back of camera to access switch.



**B.** Ensure switch is flicked towards 4G position.

# INSERTING 4G SIM CARD

## Inserting your 4G sim card:

To connect your camera to the internet for live streaming, you must insert an activated 4G sim card.



**A.** Unscrew the cover found on the back of the camera to access the sim slot.



**B.** Insert 4G sim card as shown.

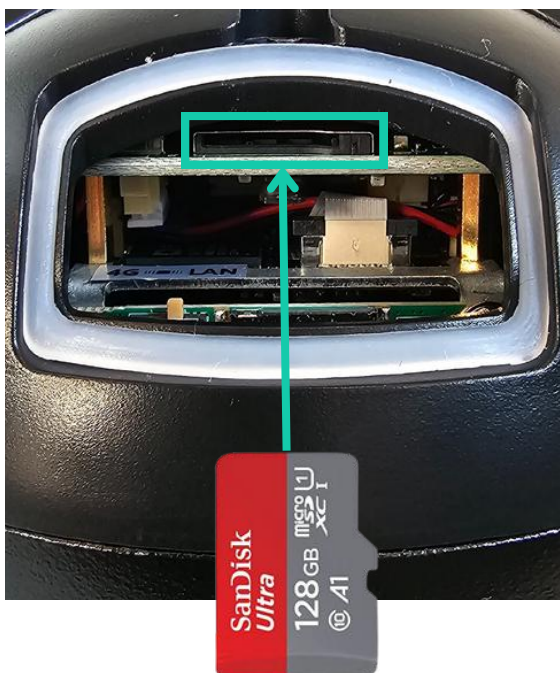
# INSERTING MICRO SD CARD

## Inserting your Micro SD card:

To record and save footage on this camera you must insert a Micro SD memory card.



**A.** Unscrew the cover found on the back of camera to access switch.



**B.** Insert Micro SD Card as shown.

# WHAT ARE THOSE CABLES?

## Cabling:



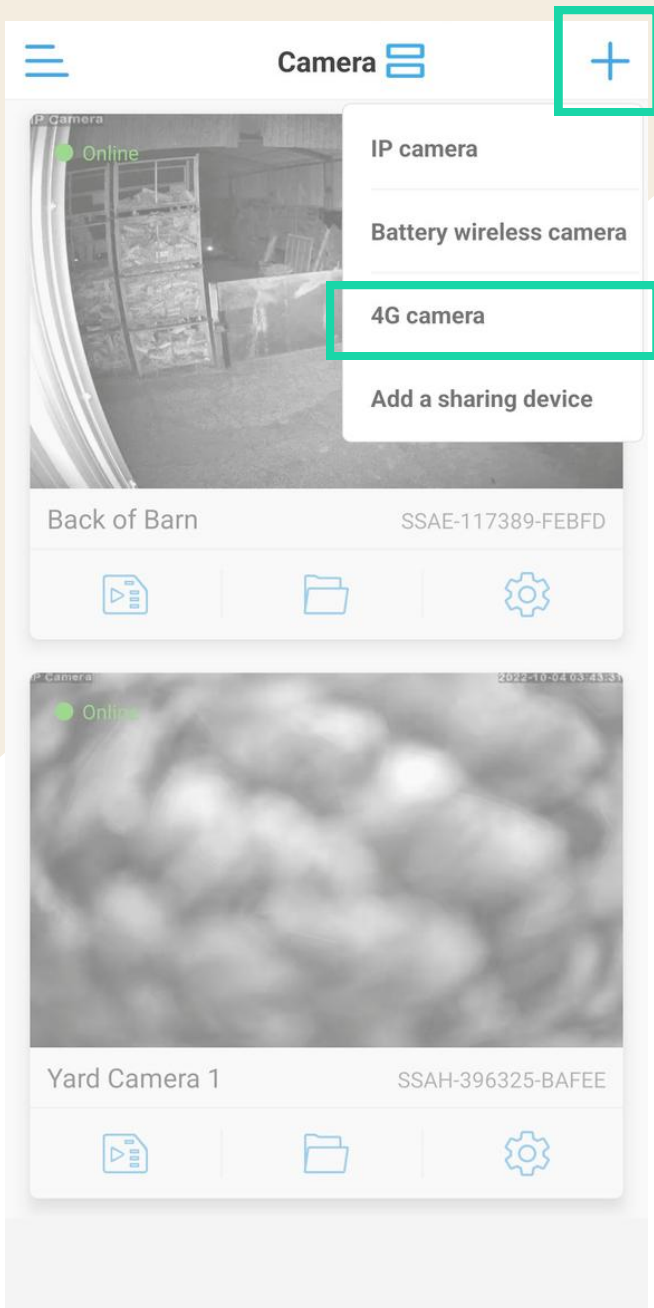
**A.** 12v Power into camera. Plug your 12v power supply in here.

**B.** RG45 ethernet cable port. Plug your network cable in here if required. Only works in WiFi mode.

**C.** Reset button. Press and hold to reset your camera.

# CONNECTING TO THE APP

After you have activated your SIM card and inserted it into your camera, open the CamhiPro app you downloaded previously.



A. Click + top right of the apps home screen and select 4G camera.

**By default the username and password is set to: admin**

# CONNECTING TO THE APP

<
Name setting
X

The device has been added successfully! Give it a name.

name: Yard Camera 1

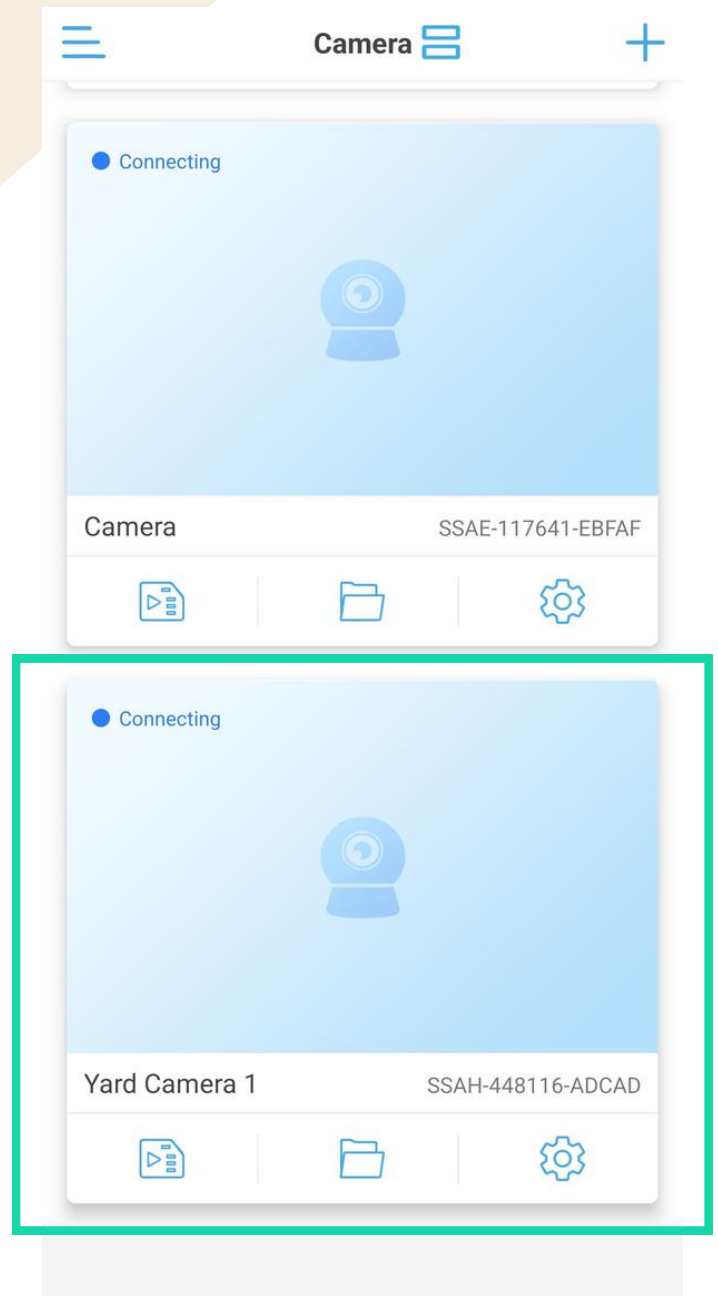
quick selection:

Living room
Bedroom
Doorway
Baby room

Store
Corridor
Hall
Office

confirm

**C.** You will then need to name your camera.



**D.** You should now see your camera on the home screen.

The camera may take 15-30 seconds to show as online.

# CONNECTING TO THE APP



Change password

Old Passw...

.....

New Passw...

Confirm Pas...

The password must contain more than 8 uppercase and lowercase letters and numbers

☐ show password

Apply



0330 0437 309 • [www.ruralview.uk](http://www.ruralview.uk) • [hello@ruralview.uk](mailto:hello@ruralview.uk)

## Note Your Password:

.....

## KEEP THIS CARD SAFE.

We recommend you note your password using the supplied card, as you will need this in the future.

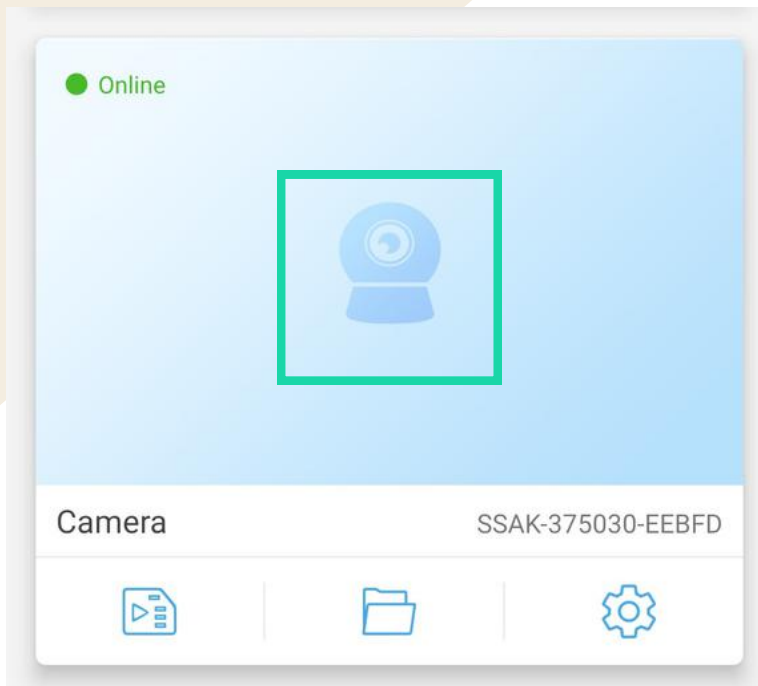
**E.** When you click on your camera, you will be prompted to enter a password. Ensure you remember this as you will need it to add the camera to other devices. The username will always stay as admin.

# THE BASICS

## First time viewing your camera.

Once the app is successfully connected to WiFi, you may see the default image, or a snap shot of what the camera last saw.

To get a live view, you will need to click on the image.

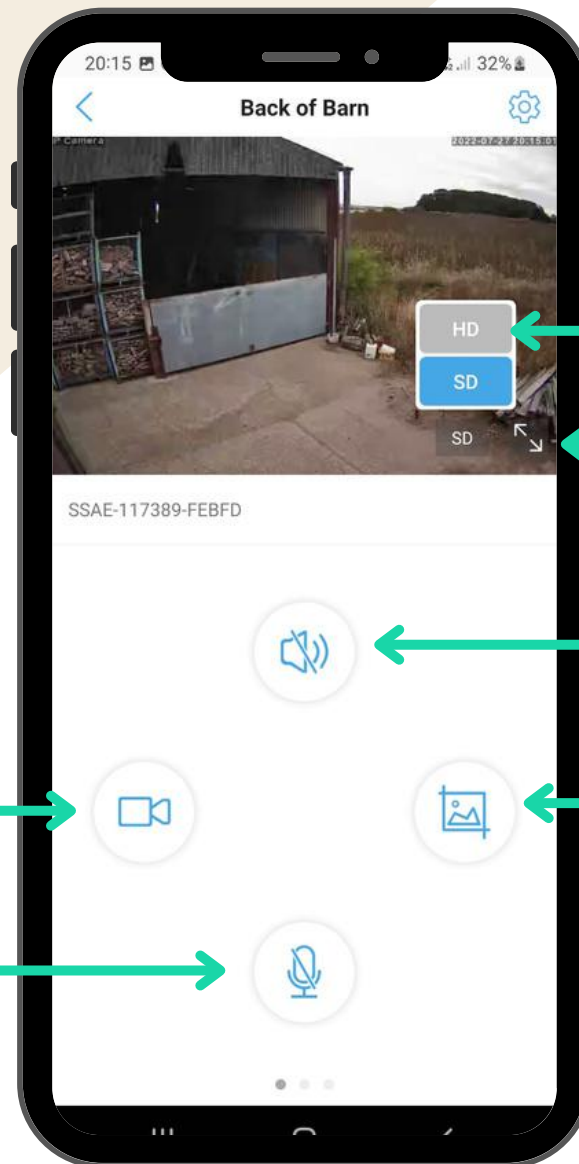


**The camera will never show a live view on the home screen. You need to click on the camera to live stream.**

# THE BASICS

## Viewing the camera and using the pan, tilt, zoom.

On the app homepage, click on your camera. You are now viewing a live stream of your camera.



Change quality to HD high definition

Full screen view

Unmute cameras audio

Take a screen capture

Start recording livestream

Unmute phone audio and speak through camera speaker.



**Ensure that the quality is set to HD for the best viewing experience.**

# THE BASICS

To pan or tilt the camera you can slide your finger on the screen in the direction you wish to move the camera.



Or you can use the direction buttons on the full screen mode. You can also find the zoom buttons here.



You can also swipe through the controls at the bottom of the screen to find control buttons while in portrait mode.

# ESSENTIAL APP SETTINGS

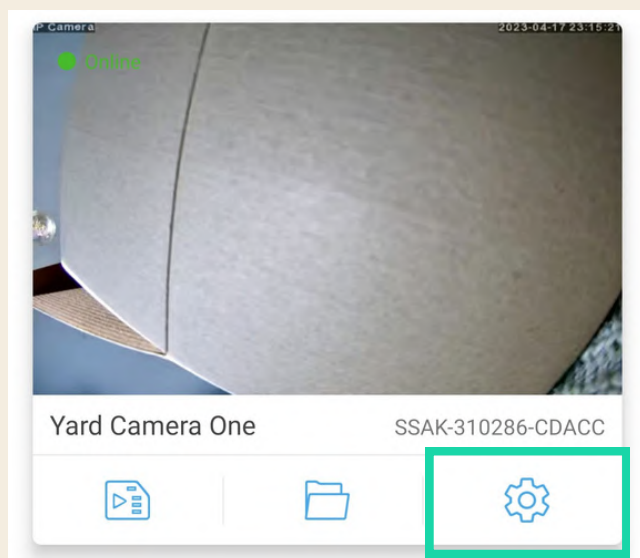


## Important Setting

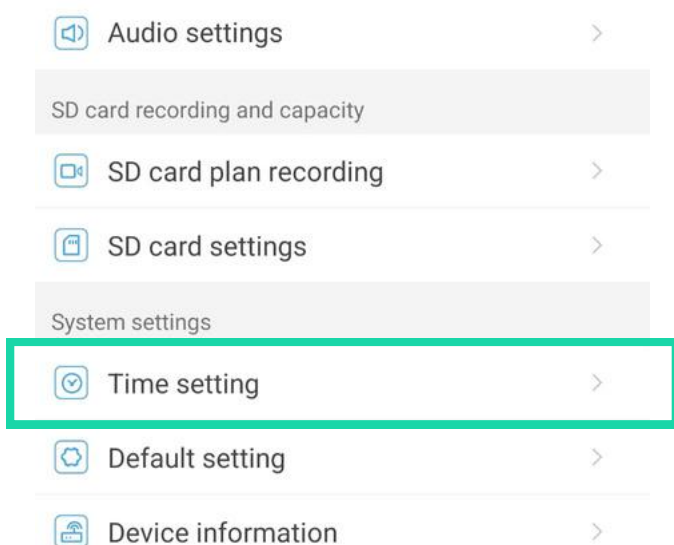


### Setting the correct time.

If you do not change the time zone on your camera, it will cause issues with recordings. If the time zone is not set, the camera will not record correctly.

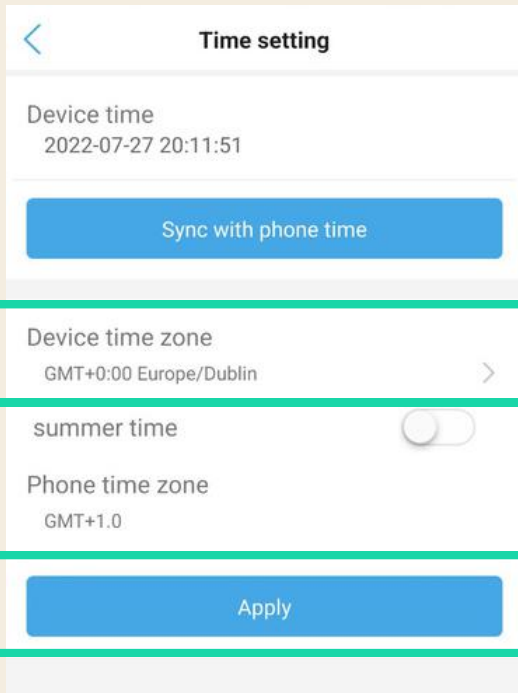


**A.** Navigate to your camera's settings by clicking the settings cog.



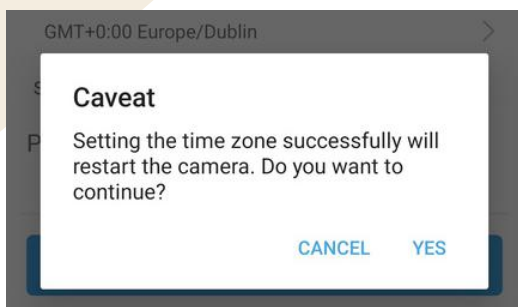
**B.** Scroll down and select 'Time Setting'.

# ESSENTIAL APP SETTINGS



**C.** Select your local time zone. Toggle between summer time if required.

**D.** Click Apply or Saving time zone to the device button.



**E.** Click yes to restart the device and apply the setting.



**If you do not apply & restart your camera, the setting will not save.**