

USER GUIDE

**Welcome! Let's set up your
RuralView 360 Zoom 4G camera.**

Contents:

- 2** What's in the box?
- 3-4** The beginning
- 5** Inserting 4G sim card
- 6** Inserting Micro SD card
- 7-8** Assembling your camera
- 9** What are those cables?
- 10-13** Connecting to the app
- 14-18** Using the app & essential
- 19** Connecting to WiFi Hotspot

WHAT'S IN THE BOX?

Check your box for:

1x 360 Zoom 4G Camera

3x Antenna

Mounting arm

Screw Pack

12v power adapter

4G Multi-SIM



THE BEGINNING



1. Set your cameras up indoors

We highly recommend setting your camera up indoors first.

If there is any troubleshooting/resetting that is required when configuring your camera, it's much easier to when the camera is in your hands at ground level - rather than hanging off a ladder!

2. Download the app

The app can be installed via the Google Play Store or the Apple App Store by searching CamHipro.

You can install the app on as many devices as you wish.



[CamHipro App Store](#)



[CamHipro Play Store](#)



THE BEGINNING



3. Activate your 4G SIM card

Our Multi-SIM card card will automatically connect you to the best 4G network in your area. This can save with a lot of hassle find the best provider in your area, and also if a mast goes down.

You can activate your Multi-SIM here:
www.ruralview.uk/activate

Activating your SIM can take up to 2 hours after payment is made.

Our cameras are unlocked, and you can use any UK sim card in them. If you're using a different SIM card, please follow the instructions specific to your provider and contact them directly if you require any support with this.

You will require the smallest SIM cut-out for our cameras. This is a nano SIM.



INSERTING THE 4G SIM

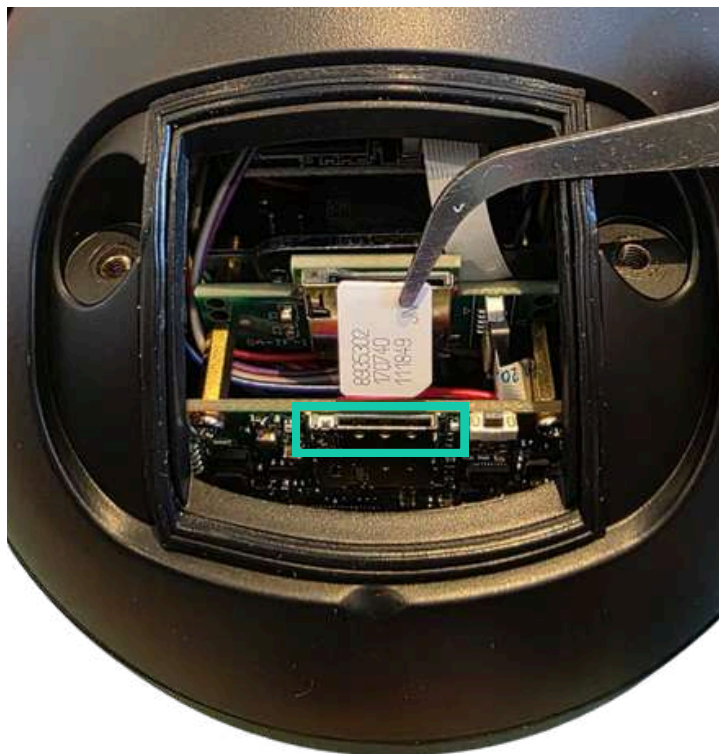
Inserting your 4G SIM card:

To connect your camera to the internet for live streaming, you must insert an activated 4G SIM card.



A. Unscrew two screws and remove the cover found on the back of the camera to access the SD card slot.

B. Insert your sim card as shown below. The slot is spring loaded, so you'll feel it click in when in correctly.



The metal chip on the SIM is inserted facing the circuit board.

INSERTING THE SD CARD

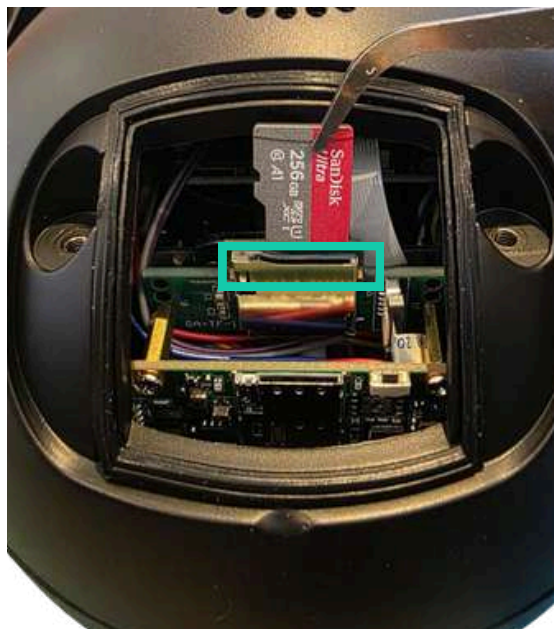
Inserting your Micro SD card:

To record and save footage on this camera you must insert a Micro SD memory card.



A. Unscrew two screws and remove the cover found on the back of the camera to access the SD card slot.

B. You'll find the SD card slot tucked away under the speaker. You'll need to insert your SD card in the orientation shown below.



The SD Card slot is spring loaded and you'll feel click in when inserted correctly.

ASSEMBLING YOUR CAMERA

A. Thread cables through the mounting arm.



B. Tighten three screws on mounting arm.

ASSEMBLING YOUR CAMERA

C. Screw on tightly all three antenna.



WHAT ARE THOSE CABLES

Cabling:



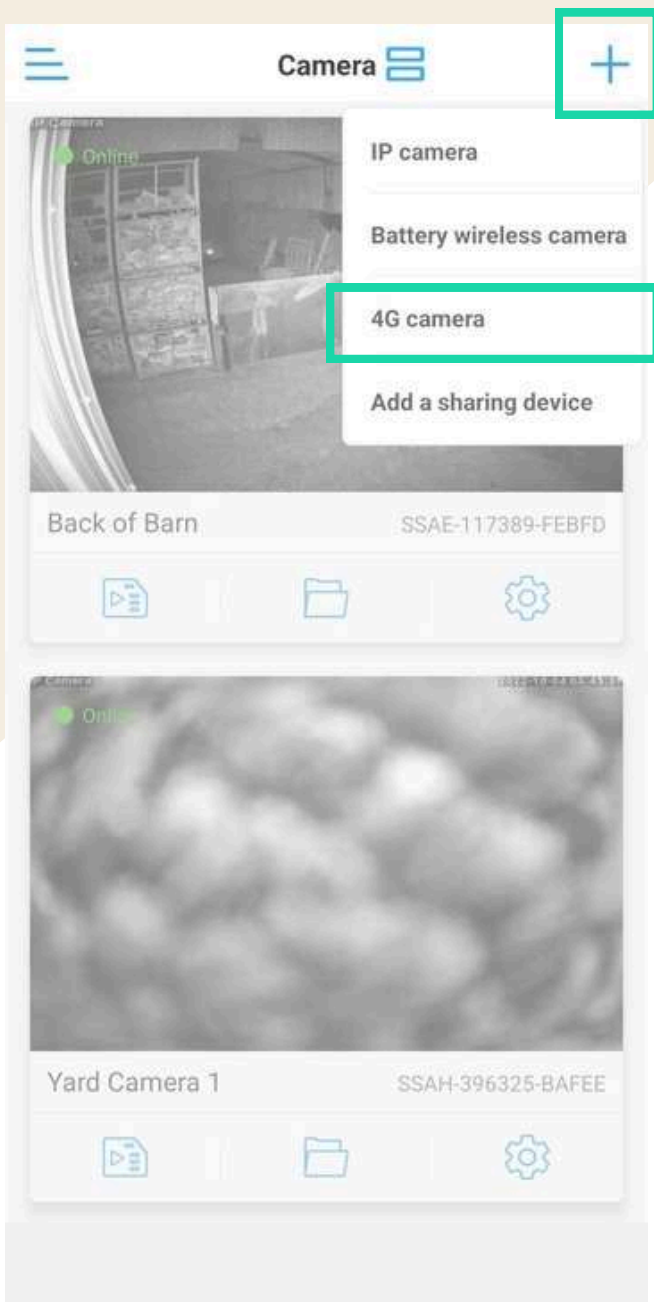
- A.** 12v Power into camera. Plug your 12v power supply in here.
- B.** RG45 ethernet cable port. Plug your network cable in here if required. Only works on WiFi version.
- C.** Reset button. Press and hold to reset your camera. Ensure this covered to prevent water ingress.



Keep all connections protected from weather. Water ingress can cause corrosion, damage and connection faults.

CONNECTING TO THE APP

After you have activated your SIM card and inserted it into your camera, open the CamhiPro app you downloaded previously.



A. Click + top right of the apps home screen and select 4G camera.

CONNECTING TO THE APP

< Add device X

Fill in your device information

UID: SSAH-448116-ADCAD

Username:

Password:

Get UID quickly:

Scan QR code >
Scan the device QR code to get the UID num...

Search nearby devices >
Find the UID number in the same LAN

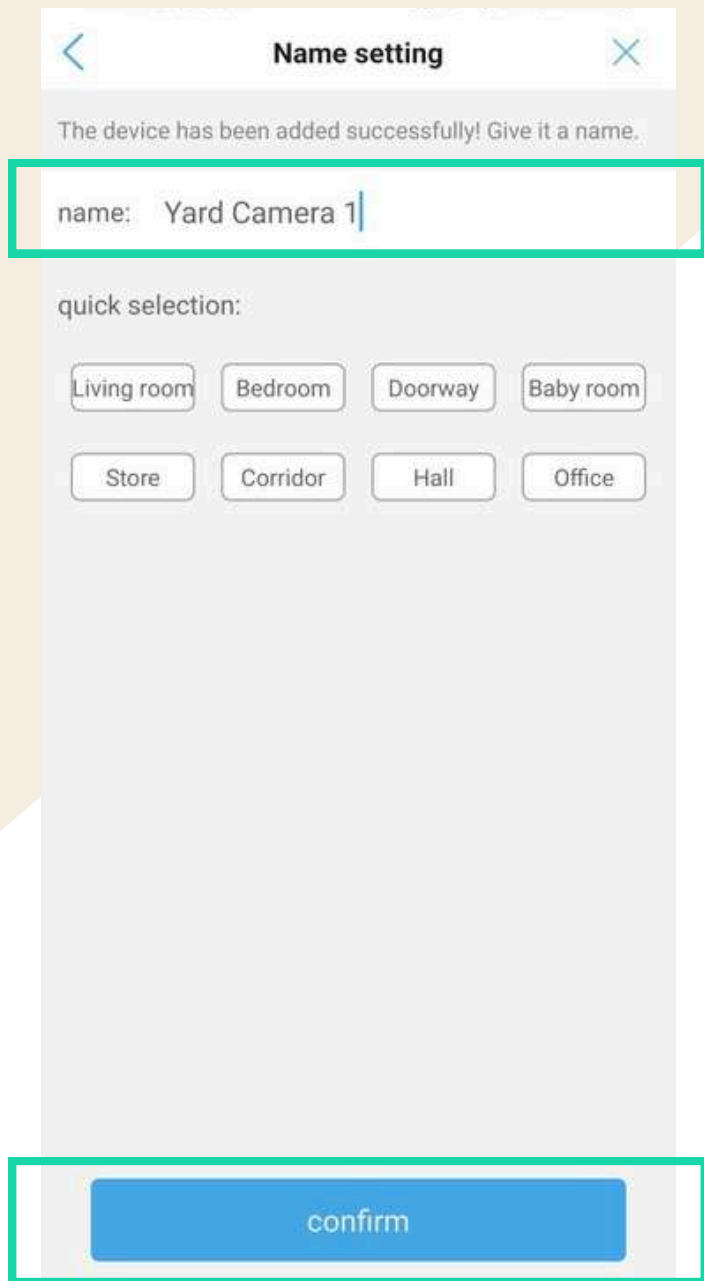
Confirm add



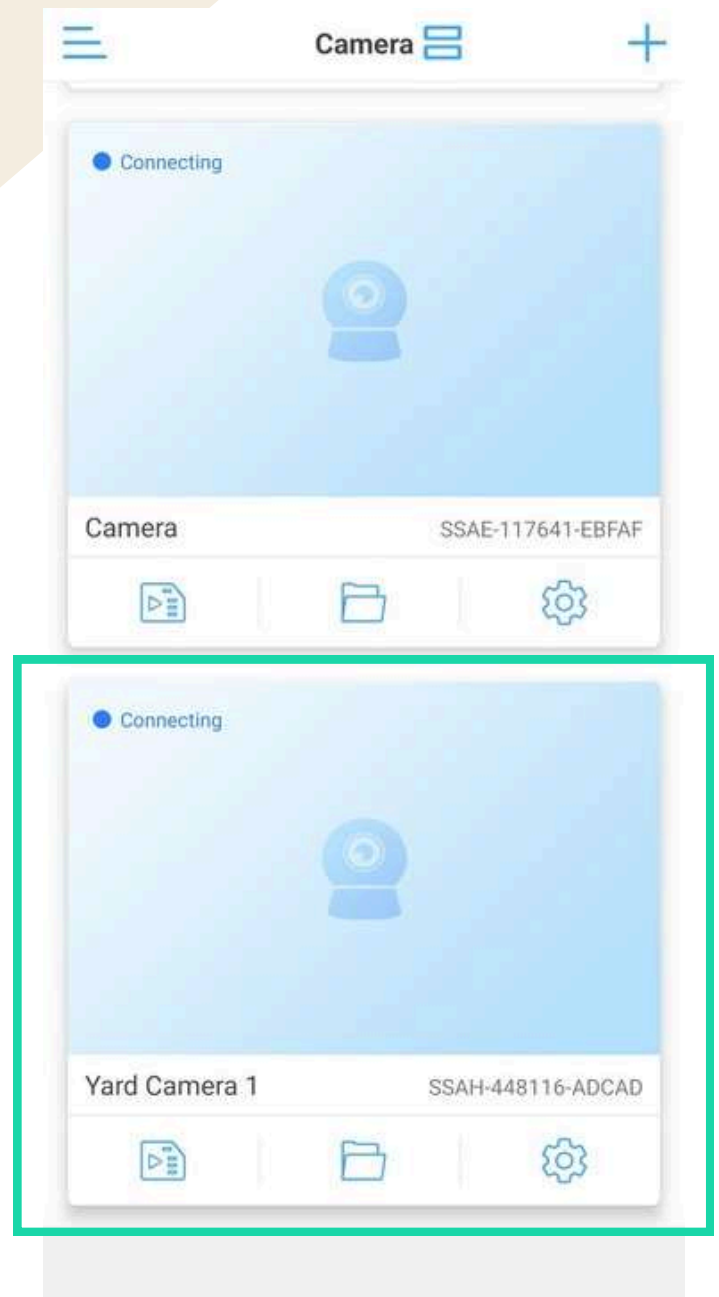
B. You will need to enter the UID of your camera. This can be found on the side of your camera. Or you can scan the QR code. Then click 'Confirm add'.

By default the password and username is set to: admin

CONNECTING TO THE APP



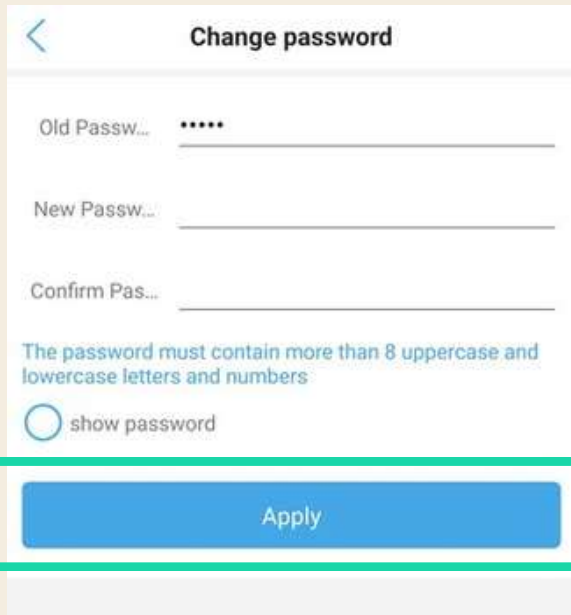
C. You will then need to name your camera.



D. You should now see your camera on the home screen.

The camera may take 15-30 seconds to show as online.

CONNECTING TO THE APP




We recommend you note your password using the supplied card, as you will need this in the future.

E. When you click on your camera, you will be prompted to enter a password.

Ensure you remember this as you will need it to add the camera to other devices.

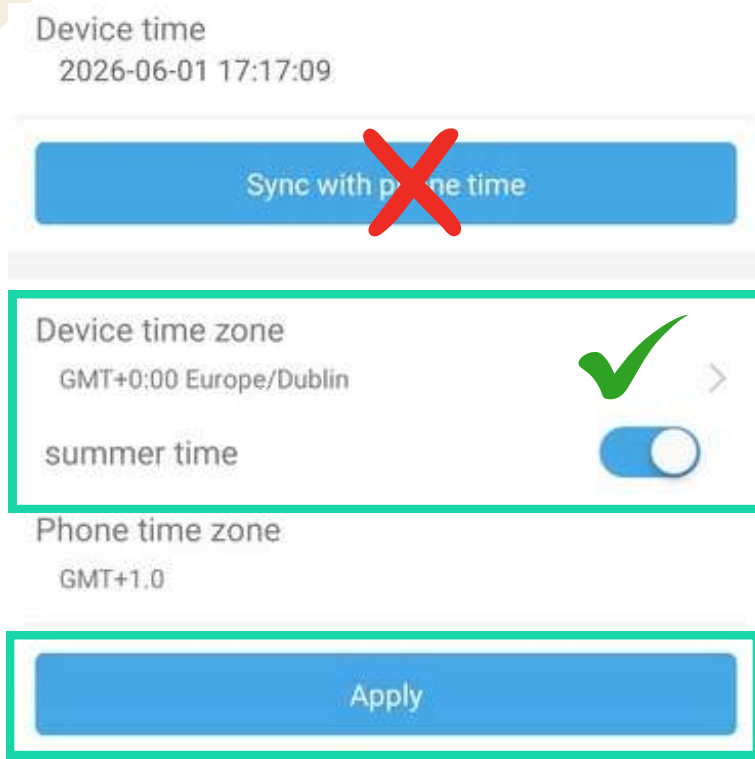
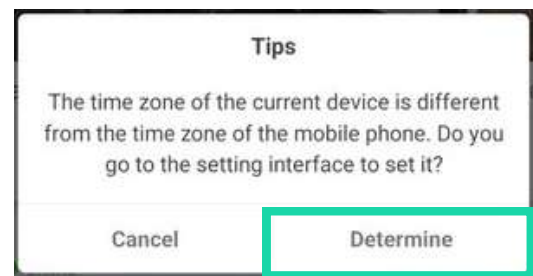
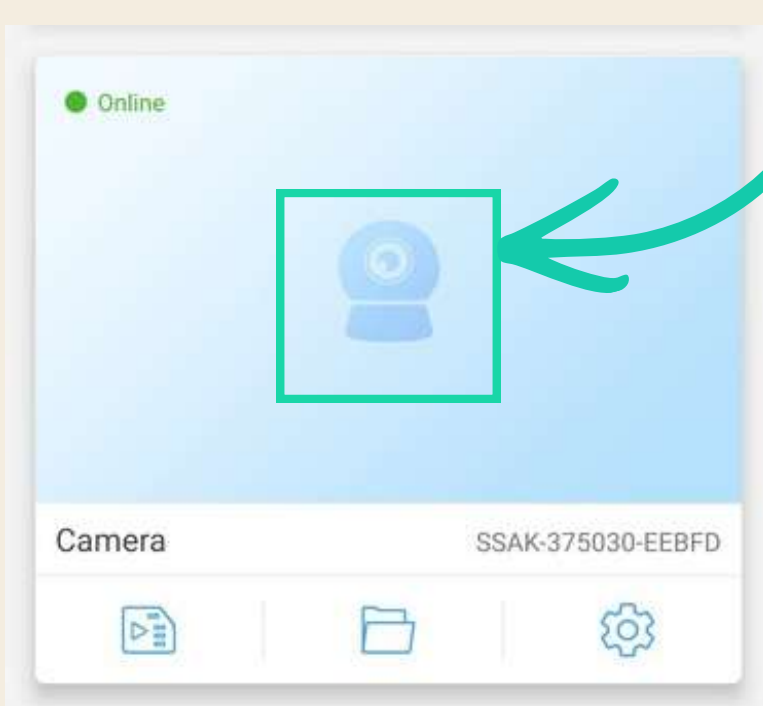
The username will always stay as admin and cannot be changed.

Enter your new password and click 'Apply'.

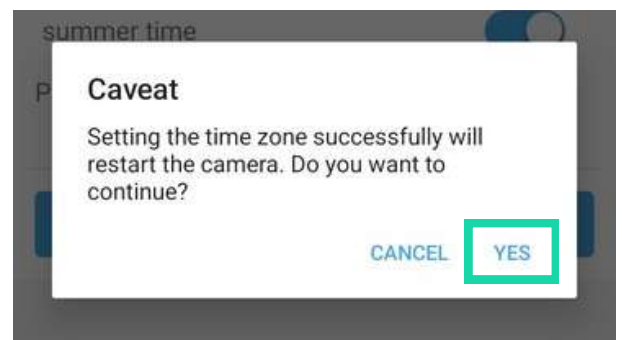
Your camera should now be added to your app.

CONNECTING TO THE APP

F. After the password is set, and the camera is back online, click on it again and you'll be prompted to change the time.



G. Do not sync with phone. Adjust the timezone to Europe/Dublin, select summer time or daylight if in BST. **Click Apply and restart the camera when prompted.**

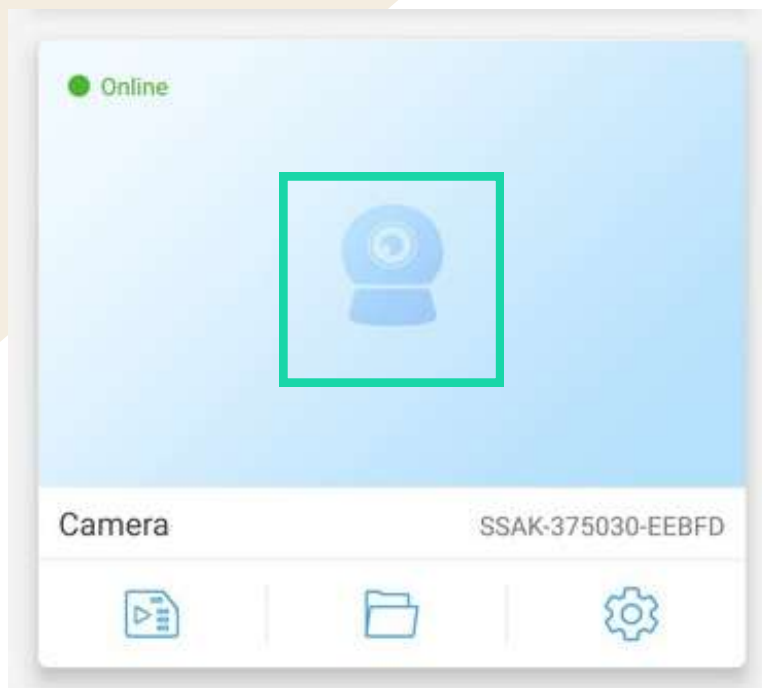


THE BASICS

First time viewing your camera.

Once the app is successfully connected to WiFi, you may see the default image, or a snap shot of what the camera last saw.

To get a live view, you will need to click on the image.

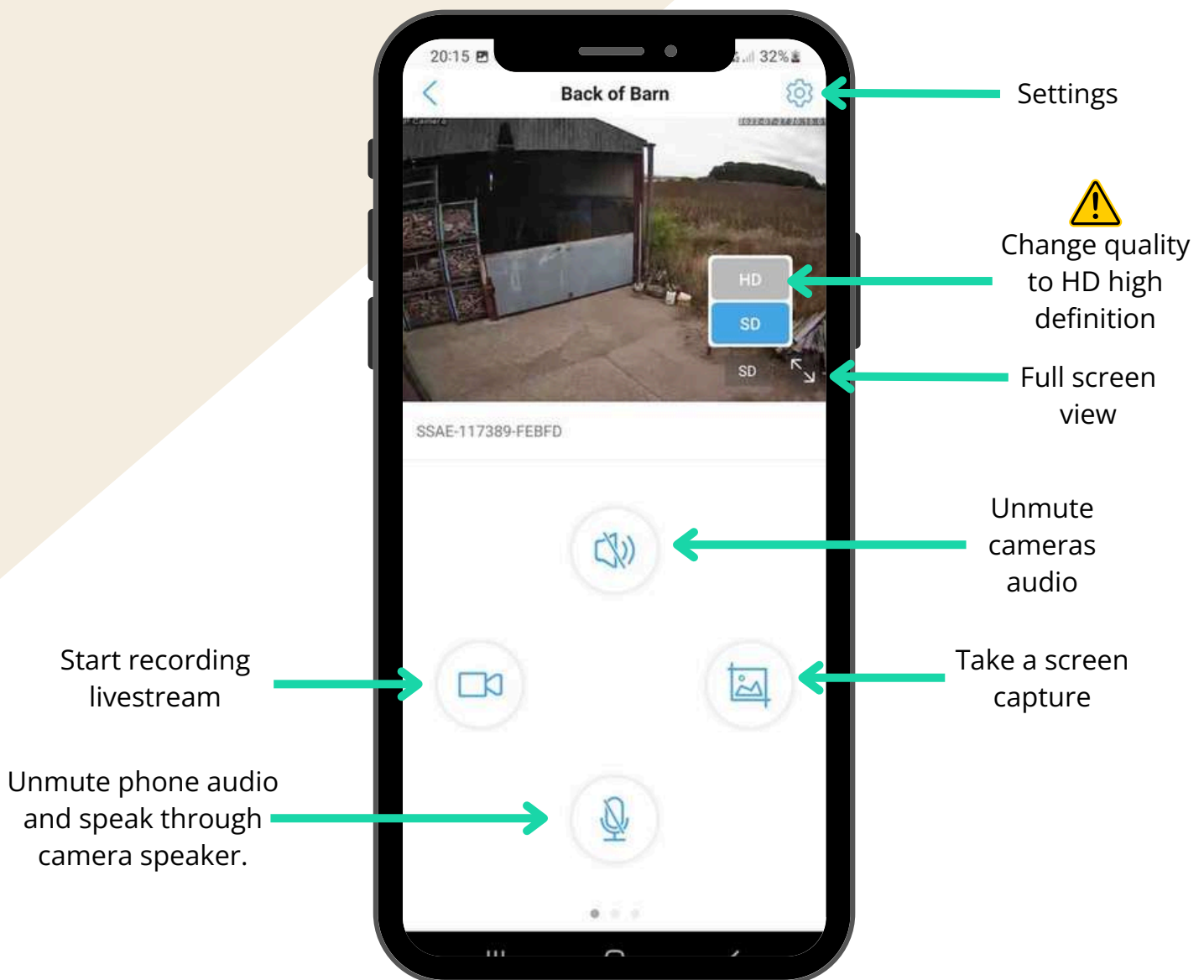


The camera will never show a live view on the home screen. You need to click on the camera to live stream.

THE BASICS

Viewing the camera and using the pan, tilt, zoom.

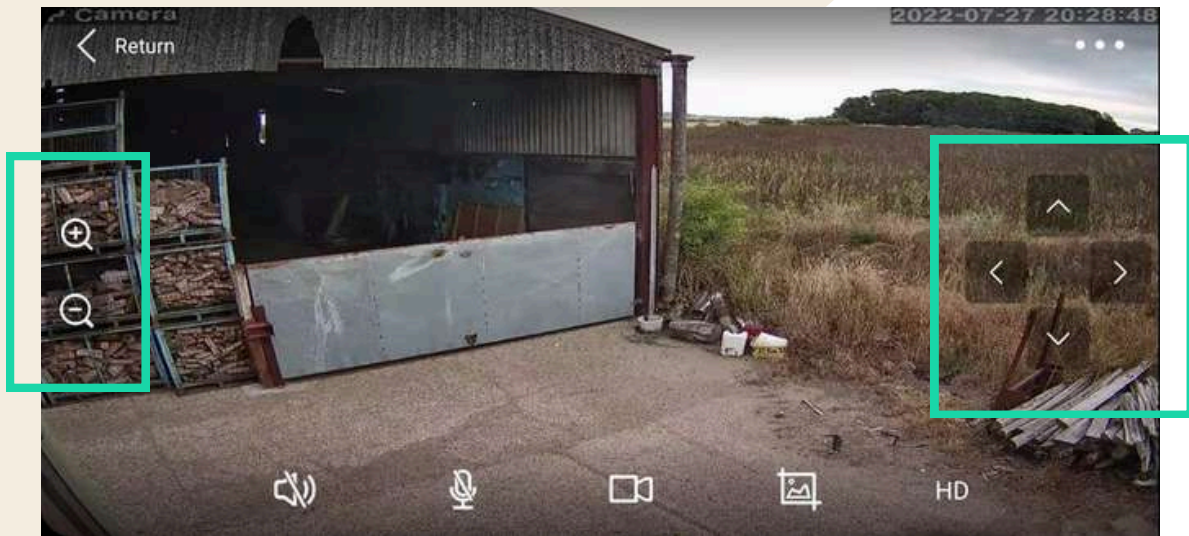
On the app homepage, click on your camera. You are now viewing a live stream of your camera.



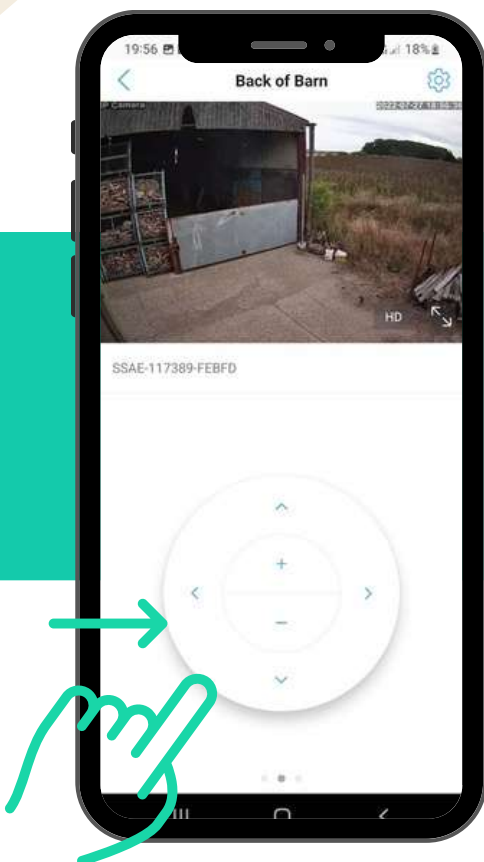
Ensure that the quality is set to HD for the best viewing experience.

THE BASICS

To pan or tilt the camera you can slide your finger on the screen in the direction you wish to move the camera.



Or you can use the direction buttons on the full screen mode. You can also find the zoom buttons here.



You can also swipe through the controls at the bottom of the screen to find control buttons while in portrait mode.

ESSENTIAL APP SETTINGS

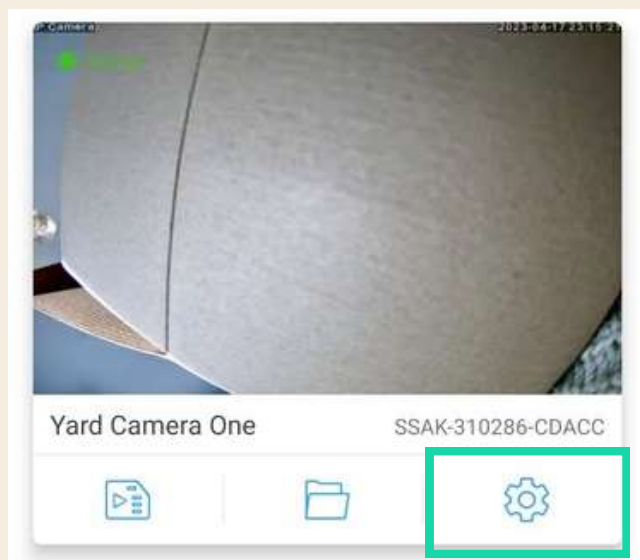


Important Setting

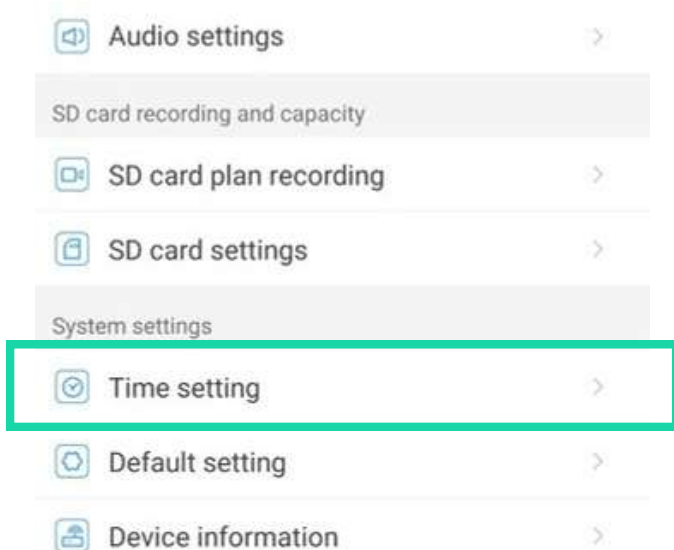


Setting the correct time.

If you do not change the time zone on your camera, it will cause issues with recordings. If the time zone is not set, the camera will not record correctly.

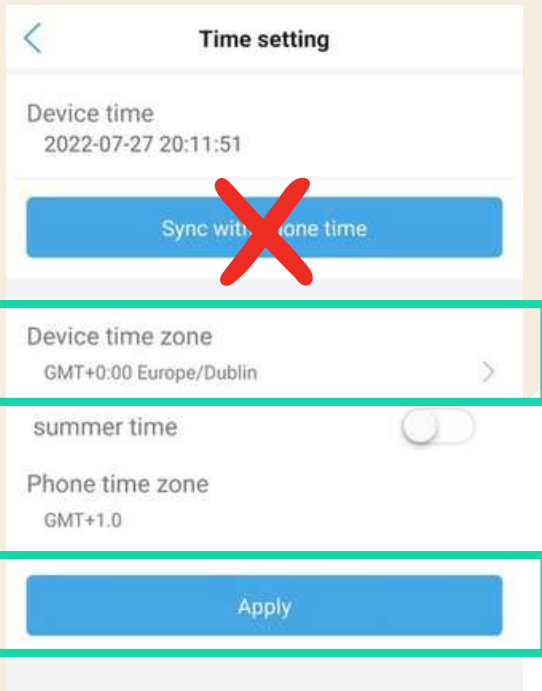


A. Navigate to you cameras settings by clicking the settings cog.



B. Scroll down and select 'Time Setting'.

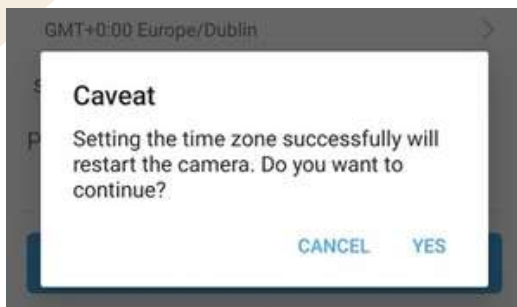
ESSENTIAL APP SETTINGS



**DO NOT SYNC
WITH PHONE**

C. Select your local time zone. Toggle between summer time if required.

D. Click Apply or Saving time zone to the device button.



E. Click yes to restart the device and apply the setting.



If you do not apply & restart your camera, the setting will not save.

CONNECTING TO THE HOTSPOT

Our 4G Cameras have a WiFi hotspot. You can connect our WiFi cameras to your 4G camera's hotspot.

WiFi name: RURALVIEW-XXXX

Password: 1234567890

If you are connecting our WiFi cameras, please follow our WiFi camera instructions using these network details.



If you connect your phone or other devices to the hotspot, it will use 4G data. We only recommend connecting your phone for troubleshooting purposes.